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## 0

00:00:01.700 --> 00:00:04.700
There we go reintroduction. This is our guest

```
1
00:00:04.700 --> 00:00:08.000
```

lecture today on Núñez, MD, FACP. She's
2
00:00:07.400 --> 00:00:10.500
a professor of General Internal Medicine and Vice
3
00:00:10.500 --> 00:00:13.800
Dean for a Diversity Equity and Inclusion at the University of Minnesota
4
00:00:13.800 --> 00:00:14.500
medical school.
5
00:00:15.300 --> 00:00:18.500
Interval is vice Dean. She collaborates with faculty staff and
6
00:00:18.500 --> 00:00:21.200
students across the medical school as well as
7
00:00:21.200 --> 00:00:25.000
Community Partners to address issues of inequities, bias
8
00:00:24.600 --> 00:00:28.100
and discrimination, and clinical programs recruiting curriculum

## 9

00:00:27.100 --> 00:00:28.600
and research
10
00:00:29.400 --> 00:00:32.700
she's also been named as integration strategist a new
11
00:00:32.700 --> 00:00:35.700
leadership position within the clinical and transitional Science Institute

00:00:35.700 --> 00:00:38.200
or ctsi at the U of M where she
13
00:00:38.200 --> 00:00:42.000
oversees initiatives that promote inclusive Excellence across CTSI and
14
00:00:41.200 --> 00:00:42.900
with our communities.
15
00:00:43.600 --> 00:00:46.800
Dr.Núñez received her doctorate in medicine from Hahnemann
16
00:00:46.800 --> 00:00:49.400
University and Bachelor of Science and chemistry from
17
00:00:49.400 --> 00:00:52.500
Wilson University. She is fellowships in medical education for
18
00:00:52.500 --> 00:00:55.600
Michigan State University and Health Services Research from
19
00:00:55.600 --> 00:00:57.800
the Association of American medical colleges.
20
00:00:58.700 --> 00:01:01.400
As a nationally recognized medical education and Health

21
00:01:01.400 --> 00:01:04.700
Services researcher, Dr. Núñez has developed novel curricula

## 22

00:01:04.700 --> 00:01:07.500
in the areas of sex and gender medicine, Primary Care
23
00:01:07.500 --> 00:01:11.100
trauma violence prevention and cultural competence
24
00:01:10.100 --> 00:01:13.600
prior to joining $U$ of $M$. She

## 25

00:01:13.600 --> 00:01:16.300
served as the associate dean of diversity equity and
26
00:01:16.300 --> 00:01:19.300
inclusion at Drexel University College of Medicine for four years.
27
00:01:19.300 --> 00:01:22.600
She also served as a director for Drexel's nationally
28
00:01:22.600 --> 00:01:25.000
recognized just start excuse me
29
00:01:25.500 --> 00:01:27.600
nationally designed center of excellence in women's health.
30
00:01:28.400 --> 00:01:31.600
In addition, Dr. Núñez has been principal investigator on
31
00:01:31.600 --> 00:01:34.700
numerous educational and Health Service Services Grants
32
00:01:34.700 --> 00:01:37.200
served as the inaugural Editor in Chief of
33
00:01:37.200 --> 00:01:40.800
Health Equity and brings nearly 30 years of established clinical
34
00:01:40.800 --> 00:01:43.500
practice. She was recently appointed as
35
00:01:43.500 --> 00:01:46.300
chair-elect to the AAMC group
36
00:01:46.300 --> 00:01:48.400
on diversity and inclusion steering committee.
37
00:01:49.300 --> 00:01:52.300
And without further adieu, I will not now turn it over to Dr. Núñez.

00:01:53.200 --> 00:01:56.300
Thank you so much. Matt. One of our attendees shared
39
00:01:56.300 --> 00:01:59.600
that they couldn't see the chat. So if you could repost the
40
00:01:59.600 --> 00:02:02.200
dean's lecture web page in the Q\&A, I think
41
00:02:02.200 --> 00:02:05.400
everybody can see it there. Thank you. Good morning.
42
00:02:05.400 --> 00:02:08.200
Good morning. How's everybody doing? As I
43
00:02:08.200 --> 00:02:12.100
mentioned, I had the opportunity of initiating my
44
00:02:11.100 --> 00:02:14.300
morning with sort of a slip in the
45
00:02:14.300 --> 00:02:17.600
wonderful ice while letting the dog out. So hopefully
46
00:02:17.600 --> 00:02:21.500
that didn't happen to any of you. All right.
47
00:02:21.500 --> 00:02:25.100
So, let me see if I can do the shares screen
48
00:02:24.100 --> 00:02:25.300
here.
49
00:02:30.300 --> 00:02:31.400
Oh, that's okay.
50
00:02:33.700 --> 00:02:35.600

Okay, can we see? Can you see that map?
51
00:02:37.100 --> 00:02:39.500
Yep looks great. Okay. All right.
52
00:02:40.700 --> 00:02:43.300
All right. Well, I am delighted to
53
00:02:43.300 --> 00:02:46.800
be with you today and I want to cover sort of
54
00:02:46.800 --> 00:02:50.000
if you will the the Eye of inclusion and
55
00:02:49.200 --> 00:02:52.300
so what does that mean in terms of some of
56
00:02:52.300 --> 00:02:55.200
the things that we need to sort of attend to as well as some
57
00:02:55.200 --> 00:02:59.000
of the things I've seen that people are doing really well. So my
58
00:02:58.600 --> 00:03:01.600
intention in here is to sort
59
00:03:01.600 --> 00:03:04.300
of share with you over the past two and a half years some of
60
00:03:04.300 --> 00:03:07.800
the things that l've seen and invite you in the

61
00:03:07.800 --> 00:03:11.600
Q\&A to share some of the ideas my second
62
00:03:11.600 --> 00:03:13.500
some of you as you hear this will say, huh?

00:03:14.200 --> 00:03:17.700
That's a thing. I do that all the time. It just seemed to make sense or other
64
00:03:17.700 --> 00:03:20.800
people say, oh that is a way to promote inclusive environment
65
00:03:20.800 --> 00:03:24.000
who knew Others May say, wow,
66
00:03:23.300 --> 00:03:27.400
just one little thing like this can make a difference cool and
67
00:03:26.400 --> 00:03:29.500
some may say this is really different.
68
00:03:29.500 --> 00:03:32.900
I've never done this before which is okay putting the
69
00:03:32.900 --> 00:03:35.600
effort to really sort of go where we intend to
70
00:03:35.600 --> 00:03:38.400
that action makes a huge difference and we're
71
00:03:38.400 --> 00:03:40.500
here to help you do that. So, let's just Jump Right In
72
00:03:41.100 --> 00:03:44.700
My intention is to share with you a
73
00:03:44.700 --> 00:03:47.100
lot in a short period of time. So this is
74
00:03:47.100 --> 00:03:51.400
chock-full as you maybe have come to expect with me, but
75
00:03:50.400 --> 00:03:53.100
it's also as a way to sort of

76
00:03:53.100 --> 00:03:56.200
be thought-proaching you have the PDFs. The slides are
77
00:03:56.200 --> 00:03:59.300
here the tape will be there soon there'll be a cereal box. You can
78
00:03:59.300 --> 00:04:02.200
sort of look at this information at your leisure and then come back and say

$$
79
$$

00:04:02.200 --> 00:04:05.500
can we talk more about $X Y$ and $Z$. I also tried
80
00:04:05.500 --> 00:04:08.400
intentionally to put in Practical examples and
81
00:04:08.400 --> 00:04:11.300
practical tips opportunities to that. You can
82
00:04:11.300 --> 00:04:14.400
sort of play with a little bit, you know in the privacy of
83
00:04:14.400 --> 00:04:17.100
your own home in a way that you can sort of
84
00:04:17.100 --> 00:04:20.600
say how am I doing in terms of these areas? So feel free

## 85

00:04:20.600 --> 00:04:22.800
to sort of let me know sort of how that works for you.
86
00:04:23.400 --> 00:04:26.300
So the goals and objectives were listed whatever you signed up
87
00:04:26.300 --> 00:04:29.100
for this we're going to focus on issues including sort of
88
00:04:29.100 --> 00:04:33.000
relational harmony as well as the elements in terms of getting an inclusive

## 89

00:04:32.300 --> 00:04:36.200
environment. There are no faculty conflicts that
90
00:04:36.200 --> 00:04:39.500
I have in terms of presentation. I will mention that
91
00:04:39.500 --> 00:04:43.500
early this morning the previous at
92
00:04:43.500 --> 00:04:46.600
7:30 in the department of Pediatrics Grand
93
00:04:46.600 --> 00:04:49.200
rounds, Dr. Michelle Rowe our new director for the
94
00:04:49.200 --> 00:04:53.100
Center for Women in medicine and science to the spectacular presentation about
95
00:04:52.100 --> 00:04:55.200
women in medicine and I would
96
00:04:55.200 --> 00:04:58.700
encourage you to sort of check that out as well in terms of a great
97
00:04:58.700 --> 00:05:00.600
way to kind of get to some of the information
98
00:05:01.600 --> 00:05:04.100
So generally I'm going to talk about how do we get under the
99
00:05:04.100 --> 00:05:07.300
hood of inclusion and why we need to do that the core
100
00:05:07.300 --> 00:05:10.500
elements you us your leadership
101
00:05:10.500 --> 00:05:13.700
relationships, environment, communication and courage
102
00:05:13.700 --> 00:05:16.700
why we need to do this becoming intentional and
103
00:05:16.700 --> 00:05:19.400
practicing and then for you to sort
104
00:05:19.400 --> 00:05:22.500
of consider. What are takeaways that you can do you've heard
105
00:05:22.500 --> 00:05:25.600
me say before we all have a piece in the
106
00:05:25.600 --> 00:05:28.700
diversity pie and the peace
107
00:05:28.700 --> 00:05:31.300
in here is that we need to be able to up regulate
108
00:05:31.300 --> 00:05:34.500
that everybody needs to bring themselves. And
109
00:05:34.500 --> 00:05:37.600
the question is how much are we in it how

## 110

00:05:37.600 --> 00:05:40.300
much maybe are our wings clipped a little bit in terms

## 111

00:05:40.300 --> 00:05:43.500
of the current environment that when we make it better we
112
00:05:43.500 --> 00:05:47.200
all consider be there in terms of doing that better
113
00:05:46.200 --> 00:05:49.800
results in terms of the productivity of

00:05:49.800 --> 00:05:52.700
having sort of effective teams and again,
115
00:05:52.700 --> 00:05:55.200
so there's what are the exemplars on a good
116
00:05:55.200 --> 00:05:58.000
team that you've experienced or you sort of overseeing?
117
00:05:58.600 --> 00:06:01.400
You've seen this before in terms of equal everybody get a
118
00:06:01.400 --> 00:06:04.800
lollipop in Equitable everybody getting what they need to succeed
119
00:06:04.800 --> 00:06:07.300
and I'll share with you that when
120
00:06:07.300 --> 00:06:11.200
we talk about crafting environments that are inclusive. Everybody
121
00:06:10.200 --> 00:06:13.200
doesn't need the same thing. So when we
122
00:06:13.200 --> 00:06:16.500
have folks come in welcome, here's your orientation. Here's
123
00:06:16.500 --> 00:06:19.900
your box. That isn't necessarily Equitable
124
00:06:19.900 --> 00:06:22.500
in terms of having them be sort
125
00:06:22.500 --> 00:06:25.600
of part. So we have to be nimble to say who needs what
126
00:06:25.600 --> 00:06:28.500
and how do we do this so that we can get the goal in

## 127

00:06:28.500 --> 00:06:31.400
this case to see the baseball game or for soccer fans,
128
00:06:31.400 --> 00:06:35.000
maybe the World Cup, right so that everybody can
129
00:06:34.400 --> 00:06:37.100
sort of have the outcomes we're seeking.
130
00:06:38.700 --> 00:06:41.800
We have done a lot and there are incredible kudos
131
00:06:41.800 --> 00:06:44.500
to all of you in terms of this work and sort
132
00:06:44.500 --> 00:06:47.700
of future Kudos in terms of what we need to go ahead. I
133
00:06:47.700 --> 00:06:51.400
mean this past calendar year of our new faculty recruits $26 \%$
134
00:06:50.400 --> 00:06:53.300
of our new faculty are diverse
135
00:06:53.300 --> 00:06:56.700
that wouldn't happen without all of your hard work in
136
00:06:56.700 --> 00:06:59.100
moving this forward and so it is really important. We are
137
00:06:59.100 --> 00:07:02.100
still about half the national average. So we start work to do
138
00:07:02.100 --> 00:07:05.500
in terms of moving things forward and the LCME will
139
00:07:05.500 --> 00:07:08.300
want to hear from us in August about some of the forward work. So we

140
00:07:08.300 --> 00:07:11.700
still have to keep pedal to the metal and it's important in
141
00:07:11.700 --> 00:07:15.100
terms of diversifying our Workforce but inclusive Excellence
142
00:07:14.100 --> 00:07:17.200
is more than jar of jelly beans. It
143
00:07:17.200 --> 00:07:20.100
isn't just that we have all these different colors it is how we work
144
00:07:20.100 --> 00:07:20.400
together.
145
00:07:21.300 --> 00:07:24.400
How those relationships form? How We Do Dynamic problem
146
00:07:24.400 --> 00:07:26.900
solving how we address things that are different?
147
00:07:28.200 --> 00:07:31.200
And not say no. No once I fits all everybody should be like this.
148
00:07:31.200 --> 00:07:34.500
But how do we make room for those differences in terms

## 149

00:07:34.500 --> 00:07:35.500
of being able to progress?
150
00:07:36.700 --> 00:07:39.300
So when I talk about inclusion and I've done
151
00:07:39.300 --> 00:07:42.400
before you've seen all these different elements, I'm going
152
00:07:42.400 --> 00:07:45.200
to reframe this that little weird bubble around. This
153
00:07:45.200 --> 00:07:49.000
is about a learning and growing environment.
154
00:07:49.900 --> 00:07:52.400
So our work environments or educational
155
00:07:52.400 --> 00:07:55.700
environments are research environments. Our clinical care environments
156
00:07:55.700 --> 00:07:58.200
should move towards a learning and
157
00:07:58.200 --> 00:08:01.600
growing environment. And that means it supports growth
158
00:08:01.600 --> 00:08:04.200
and change in getting this all
159
00:08:04.200 --> 00:08:07.100
done. And that's what I'm going to sort of focus a lot about about pieces to sort
160
00:08:07.100 --> 00:08:10.300
of get there. So why is it important? So you see the sad little bird

## 161

00:08:10.300 --> 00:08:13.900
who somehow because Google blocks stepped on my words the sad
162
00:08:13.900 --> 00:08:16.900
little bird the talks about unsupportive environments
163
00:08:16.900 --> 00:08:20.000
decrease productivity, less time spent work
164
00:08:19.500 --> 00:08:22.700
decrease quality, people avoiding folks
165

00:08:22.700 --> 00:08:25.900
because it's just not a good interaction noticing and
166
00:08:25.900 --> 00:08:29.300
Decline and frustration, and commitments frustrations out
167
00:08:29.300 --> 00:08:33.400
on other folks and potentially even sort of leaving whereas supportive
168
00:08:32.400 --> 00:08:35.600
environments where you have all these beautiful little birds and
169
00:08:35.600 --> 00:08:37.700
they're all hanging out and they're all a little bit different.
170
00:08:38.500 --> 00:08:41.400
Greater productivity, better quality, more people
171
00:08:41.400 --> 00:08:44.300
sort of working together because you're not evading sort of challenging folks
172
00:08:44.300 --> 00:08:47.900
increase satisfaction organizational commitment fewer episodes
173
00:08:47.900 --> 00:08:50.400
and sort of metaphorically kicking the dog or
174
00:08:50.400 --> 00:08:53.800
taking out frustration as well as sort of retention. We know
175
00:08:53.800 --> 00:08:56.400
in terms of our data both university and some
176
00:08:56.400 --> 00:08:59.400
of our snapshot data from sort of the DES survey that
177
00:08:59.400 --> 00:09:02.700
we can brag about level of commitment

178
00:09:02.700 --> 00:09:05.300
to our purpose here in our medical school.
179
00:09:05.300 --> 00:09:08.300
It's Top Notch people are here because they
180
00:09:08.300 --> 00:09:11.200
care about healthcare outcomes. They care about
181
00:09:11.200 --> 00:09:14.300
research and discovery they care about sort of excellence in
182
00:09:14.300 --> 00:09:17.100
education. That's pretty clear. And so
183
00:09:17.100 --> 00:09:20.400
now we need to ensure that everybody can
184
00:09:20.400 --> 00:09:23.100
sort of have their wings spread to be in sort of
185
00:09:23.100 --> 00:09:26.600
supportive environments. We have data that shows that diverse
186
00:09:26.600 --> 00:09:29.600
diverse groups do better in terms
187
00:09:29.600 --> 00:09:32.600
of publications in terms of market share in
188
00:09:32.600 --> 00:09:36.200
terms of clinical care in terms of patient satisfaction in
189
00:09:35.200 --> 00:09:38.400
terms of peer review in
190
00:09:38.500 --> 00:09:41.600
of work, so we know that it makes sense to

191
00:09:41.600 --> 00:09:44.800
have everybody there and all the talents being
192
00:09:44.800 --> 00:09:45.300
activated.
193
00:09:46.100 --> 00:09:50.300
We also know that the culture doesn't work for everyone across
194
00:09:49.300 --> 00:09:52.500
the United States and this is my dear colleague
195
00:09:52.500 --> 00:09:55.600
Dr. Wilson Branas work in terms of the minority experience
196
00:09:55.600 --> 00:09:58.100 and R1 institutions about issues about

197
00:09:58.100 --> 00:10:02.300
hostility being unwelcoming inadequacy perceived discrimination
198
00:10:01.300 --> 00:10:04.600
and interactions between folks
199
00:10:04.600 --> 00:10:07.600
devaluing of research Dr. Rowe mentioned
200
00:10:07.600 --> 00:10:11.100
in terms of NIH funding of less per studies
201
00:10:10.100 --> 00:10:13.700
for women as compared to men across the
202
00:10:13.700 --> 00:10:16.600
board integration and expectation in
203
00:10:16.600 --> 00:10:19.600
terms of service demands as well as sort of sacrifices. So
204
00:10:19.600 --> 00:10:22.300
the culture and and one of the things that
205
00:10:22.300 --> 00:10:24.900
she spoke about this morning that really landed on me is she said
206
00:10:25.800 --> 00:10:29.200
Men and women in terms of literature perceive
207
00:10:28.200 --> 00:10:31.200
our world's differently we both think that
208
00:10:31.200 --> 00:10:34.300
we're in the same world, but it lands on us differently in
209
00:10:34.300 --> 00:10:37.200
terms of those expectations. And so getting some insight on
210
00:10:37.200 --> 00:10:40.600
how it lands for me and for you, it's really important because
211
00:10:40.600 --> 00:10:43.400
what you see is just what you're seeing. It isn't
212
00:10:43.400 --> 00:10:46.200
what everybody's saying, but the fundamental reason why we need
213
00:10:46.200 --> 00:10:49.500
to sort of attend to inclusion is actually because of
214
00:10:49.500 --> 00:10:49.800
you.
215
00:10:51.200 --> 00:10:54.400
You are all whether you know it or not. So the superheroes to

00:10:54.400 --> 00:10:57.600
be right. So I did Wonder Woman and Superman and
217
00:10:57.600 --> 00:11:01.200
there's actually now so that they a genderqueer sort
218
00:11:01.200 --> 00:11:04.100
of kid quick that was sort of a
219
00:11:04.100 --> 00:11:05.200
new superhero that I found.
220
00:11:06.700 --> 00:11:10.300
But you all have superhero capabilities and
221
00:11:09.300 --> 00:11:12.400
we need to activate that we really really need to
222
00:11:12.400 --> 00:11:15.100
activate them. If you look in terms of your sphere of
223
00:11:15.100 --> 00:11:18.200
control think about for example two or
224
00:11:18.200 --> 00:11:21.800
three people, but if you sent them an email in terms of thanking them
225
00:11:21.800 --> 00:11:24.400
for what they did. We're sort of sharing that you really appreciate.
226
00:11:24.400 --> 00:11:26.700
What a great job. They did how you'd make their day.
227
00:11:27.500 --> 00:11:31.000
That's part of your sphere influence. Think about the individuals that
228
00:11:30.300 --> 00:11:34.000
sort of you've mentored formally or informally as

229
00:11:33.000 --> 00:11:34.700
colleagues.
230
00:11:35.500 --> 00:11:38.300
You are all leaders and you were
231
00:11:38.300 --> 00:11:41.200
all co-contributors in terms of our environment. And
232
00:11:41.200 --> 00:11:44.700
so your leadership in this is really important. And so
233
00:11:44.700 --> 00:11:47.300
authors talk about, you know, we need you to shine your
234
00:11:47.300 --> 00:11:50.300
light. We can't have a dimmed you can't so to be just so they're
235
00:11:50.300 --> 00:11:53.200
going along and sort of the default. We need you to be sort of
236
00:11:53.200 --> 00:11:56.600
activated in terms of doing it which takes effort but has
237
00:11:56.600 --> 00:11:59.200
great reward in terms of connectedness as I
238
00:11:59.200 --> 00:12:02.600
mentioned culture and climate and environment are
239
00:12:02.600 --> 00:12:05.600
learned behaviors. We make them. There's no Gene
240
00:12:05.600 --> 00:12:08.300
code for sort of cultural environment. And so
241
00:12:08.300 --> 00:12:11.400
how do we create them? And then how do we make room

242
00:12:11.400 --> 00:12:14.100
to change them is on us because we're the ones
243
00:12:14.100 --> 00:12:14.900
who put it together.
244
00:12:15.600 --> 00:12:16.900
This is what we want to go to.
245
00:12:18.300 --> 00:12:21.700
That we can have sort of workspaces with inspiration with
246
00:12:21.700 --> 00:12:24.300
coaching with facilitated mobility with
247
00:12:24.300 --> 00:12:27.900 transparency with a culture of recognition. We

248
00:12:27.900 --> 00:12:30.100
want all these things. Are we there? Nope?
249
00:12:31.300 --> 00:12:34.000
Can we get there? I think so. I think that in terms
250
00:12:34.100 --> 00:12:37.600
of the collective effort. We have the ability to sort of get there which
251
00:12:37.600 --> 00:12:40.300
will make rise all boats in terms of making a better
252
00:12:40.300 --> 00:12:43.000
for all so the elements that are there in terms
253
00:12:43.100 --> 00:12:46.400
of inclusive Excellence. You all people who's here and
254
00:12:46.400 --> 00:12:49.700
who were creating next with individual relational leadership
255
00:12:49.700 --> 00:12:52.600
that I mentioned. Interpersonal connections and those relationships
256
00:12:52.600 --> 00:12:55.800
about positive change and support skills. And
257
00:12:55.800 --> 00:12:58.300
again for some of you this is old hat you're gonna throw in
258
00:12:58.300 --> 00:13:01.200
the Q\&A all these great examples of what you're doing, which is
259
00:13:01.200 --> 00:13:04.600
terrific because we need to hear about it and for others this might
260
00:13:04.600 --> 00:13:07.100
be sort of new in terms of being able to learn how
261
00:13:07.100 --> 00:13:10.200
to do this safety and comfort in terms of sort of
262
00:13:10.200 --> 00:13:13.300
our spaces our places safe to
263
00:13:13.300 --> 00:13:16.600
be able to do that. Can we be comfortable with the discomfort
264
00:13:16.600 --> 00:13:17.800
of learning and growing?
265
00:13:18.900 --> 00:13:22.000
And in our work climate and culture reinforcing
266
00:13:21.400 --> 00:13:24.500
open conversation. It supports
267

00:13:24.500 --> 00:13:27.300
Improvement that lodges the whims both small and
268
00:13:27.300 --> 00:13:30.100
big that engages everybody that encourages that growth
269
00:13:30.100 --> 00:13:33.500
of learning and makes room for others by changing the Status
270
00:13:33.500 --> 00:13:36.100
Quo not just adding a chair or sort of
271
00:13:36.100 --> 00:13:39.500
imparting sort of Conformity. So when I think about inclusive
272
00:13:39.500 --> 00:13:42.700
growth, I actually sort of default to my medical education sort
273
00:13:42.700 --> 00:13:45.600
of fellowship. It really makes me think about education
274
00:13:45.600 --> 00:13:49.700
because education is about growth and
275
00:13:49.700 --> 00:13:50.000
learning
276
00:13:50.600 --> 00:13:54.000
It is also dynamic tension. If you're obtunded in
277
00:13:53.300 --> 00:13:56.700
your Barcalounger, you're not going to be learning. You're
278
00:13:56.700 --> 00:13:59.000
just going to be attended. Right? So there it does
279
00:13:59.100 --> 00:14:02.700
take effort and energy to be able to do this. And so

280
00:14:02.700 --> 00:14:06.100
those elements about sort of safety and progress good

## 281

00:14:05.100 --> 00:14:08.600
learning and caring about each other is
282
00:14:08.600 --> 00:14:10.800
really important in terms of making our way.
283
00:14:11.800 --> 00:14:14.300
So I want to start uncloaking some of these invisible things.

## 284

00:14:14.300 --> 00:14:17.100
You've seen my fish before where l've asked as fish know
285
00:14:17.100 --> 00:14:20.600
that waters of thing right sometimes our culture is so invisible.
286
00:14:20.600 --> 00:14:23.300
It's been that way for so long. We've never seen it.
287
00:14:23.300 --> 00:14:26.100
It takes a little bit for us to sort of look under the

## 288

00:14:26.100 --> 00:14:26.500
hood.
289
00:14:27.500 --> 00:14:30.100
And I'm going to talk about sort of the gaps of sort of
290
00:14:30.100 --> 00:14:33.400
nice. So and I moved to Minnesota. I was told the mantra instead
291
00:14:33.400 --> 00:14:36.300
of nice and kind which was I thought was interesting because
292
00:14:36.300 --> 00:14:39.100
in Philadelphia, I don't think we'd say we're nice and kind

293
00:14:39.100 --> 00:14:42.900
and so it was very different and nice
294
00:14:42.900 --> 00:14:45.000
has lots of advantages in terms of sort of
295
00:14:45.300 --> 00:14:48.300
good intention. But as we've talked before good intentions don't get
296
00:14:48.300 --> 00:14:51.300
the job done, but they're also some other elements that
297
00:14:51.300 --> 00:14:54.500
are associated with nice so nice can be polite and pleasant and
298
00:14:54.500 --> 00:14:58.000
helpful and also be emotionally reserved and
299
00:14:57.200 --> 00:15:00.800
it can often be avoidant of Confrontation. Right?
300
00:15:00.800 --> 00:15:04.000
So if we're nice that means there's no discomfort
301
00:15:03.100 --> 00:15:07.200
which kind of speaks to relational harmony
302
00:15:06.200 --> 00:15:09.600
and relational harmony. When I use that term means
303
00:15:09.600 --> 00:15:12.100
cultural conformity, right? It's like
304
00:15:12.100 --> 00:15:15.400
everybody must fit into this particular mode and
305
00:15:15.400 --> 00:15:18.300
there is just one mode that isn't your culture.
306
00:15:18.300 --> 00:15:21.800
It is the culture you're coming into, it isn't necessarily welcoming of
307
00:15:21.800 --> 00:15:24.400
those differences or appreciating them and the
308
00:15:24.400 --> 00:15:27.100
phrase you hear a lot is go along to get along, right?
309
00:15:27.500 --> 00:15:30.300
Allowed to be different as long as you act in sound and be like
310
00:15:30.300 --> 00:15:33.200
us because we don't really tolerate sort of
311
00:15:33.200 --> 00:15:36.000
that discomfort in terms of how do we sort of change things up?
312
00:15:36.900 --> 00:15:39.700
So that normative push is really
313
00:15:39.700 --> 00:15:42.300
sort of difficult. It doesn't create sort of
314
00:15:42.300 --> 00:15:45.200
an open sort of found family for folks to come
315
00:15:45.200 --> 00:15:48.500
here. It doesn't invite creativity. Even if
316
00:15:48.500 --> 00:15:52.600
it's members to say what about books that what
317
00:15:52.600 --> 00:15:52.700
happened?
318

00:15:56.800 --> 00:15:57.600
Sorry about that.
319
00:15:58.600 --> 00:16:02.100
I didn't touch anything. It just did that. Okay. So relational
320
00:16:01.100 --> 00:16:04.600
Harmony is a challenge in terms
321
00:16:04.600 --> 00:16:07.600
of an inclusive culture. They're really sort of not supportive. I
322
00:16:07.600 --> 00:16:10.700
just want to give a little sidebar about privilege because l've heard people say
323
00:16:10.700 --> 00:16:13.400
like wait, you know, what is privilege what it's not as privilege if
324
00:16:13.400 --> 00:16:16.100
I'm first gen and I'm not privileged and what are we
325
00:16:16.100 --> 00:16:19.500
talking about? And I think it's important to unbundle that if you're listening
326
00:16:19.500 --> 00:16:19.800
to me.
327
00:16:20.800 --> 00:16:23.700
It is more likely than not that you have privilege. And
328
00:16:23.700 --> 00:16:26.500
I mean that from sort of an educational and access perspective
329
00:16:26.500 --> 00:16:29.700
privilege doesn't mean you've never had adversity
330
00:16:29.700 --> 00:16:32.400
privilege doesn't mean you've never had trying

00:16:32.400 --> 00:16:35.200
times. It means that you can go to
332
00:16:35.200 --> 00:16:38.400
the grocery store and get home probably safely. And so what
333
00:16:38.400 --> 00:16:42.600
I wanted to share with you is this is this comes from Natasha Bowman's
334
00:16:42.600 --> 00:16:45.300
book The Power of one which is interesting book
335
00:16:45.300 --> 00:16:48.400
and I'd encourage you to sort of take a look at it, but she talks
336
00:16:48.400 --> 00:16:51.300
about the invisibility privilege and if you look in
337
00:16:51.300 --> 00:16:55.200
terms of some of these areas english's first language parents graduating
338
00:16:54.200 --> 00:16:57.300
college never skipping a
339
00:16:57.300 --> 00:17:00.400
meal lacking in terms of disabilities having health
340
00:17:00.400 --> 00:17:03.400
insurance Etc. Never bullied as a
341
00:17:03.400 --> 00:17:06.500
citizen, supportive family never questions by the
342
00:17:06.500 --> 00:17:09.300
police policy because I look suspicious and with
343
00:17:09.300 --> 00:17:13.100
more than 50 books at the house. If we look at this sort

344
00:17:12.100 --> 00:17:15.800
of those are elements in terms of privilege
345
00:17:15.800 --> 00:17:18.700
that if folks have three or less than
346
00:17:18.700 --> 00:17:20.500
probably not so much but the more we
347
00:17:20.800 --> 00:17:23.300
Have the more privilege we have and the issue about
348
00:17:23.300 --> 00:17:26.400
privilege is in the shame-blame thing. The issue is about privilege is
349
00:17:26.400 --> 00:17:29.600
that's the influence and power that you have to help
350
00:17:29.600 --> 00:17:30.100
someone else.
351
00:17:30.900 --> 00:17:33.600
And so using your privilege using your
352
00:17:33.600 --> 00:17:36.400
vantage point in terms of sort of creating that culture
353
00:17:36.400 --> 00:17:39.600
and sort of being sort of the coach and mentor is sort
354
00:17:39.600 --> 00:17:40.200
of important piece.
355
00:17:41.100 --> 00:17:44.100
So again, it look get a little bit even deeper in terms of some of
356
00:17:44.100 --> 00:17:47.100
our mental models that sort of maybe get us stuck.
357
00:17:48.100 --> 00:17:51.700
And one of those I've mentioned before is about dominant culture
358
00:17:51.700 --> 00:17:54.400
method messages. There's messages in terms
359
00:17:54.400 --> 00:17:57.400
of been born on third base. Then I
360
00:17:57.400 --> 00:18:00.200
deserve what I got in terms of the Home Run and so the
361
00:18:00.200 --> 00:18:03.200
myth of meritocracy which isn't necessarily sort of
362
00:18:03.200 --> 00:18:06.200
a valid thing. So we have to sort of unbundle that
363
00:18:06.200 --> 00:18:09.500
I've already mentioned in terms of the promise of never being
364
00:18:09.500 --> 00:18:14.200
uncomfortable. That's a dominant culture thing because the
365
00:18:12.200 --> 00:18:15.300
promises is
366
00:18:15.300 --> 00:18:18.500
that you rule the world so you never have to sort of feel uncomfortable but
367
00:18:18.500 --> 00:18:21.300
the challenge is also it maintains the status quo. You don't
368
00:18:21.300 --> 00:18:24.200
change it refutes a learning
369

00:18:24.200 --> 00:18:27.500
and growth environment. It refutes sort of the opportunity to
370
00:18:27.500 --> 00:18:30.100
sort of be able to sort of include and sort of
371
00:18:30.100 --> 00:18:33.300
modify and be Innovative and issues about
372
00:18:33.300 --> 00:18:37.000
either are and scarcity of these other elements play a
373
00:18:36.200 --> 00:18:39.400
role in terms of potentially getting a stuck
374
00:18:39.400 --> 00:18:41.500
or pushing away from an inclusive environment.
375
00:18:42.200 --> 00:18:46.100
The other thing that pushes against us are sort of hidden implicitous biases
376
00:18:45.100 --> 00:18:48.500
that feeds sort of a singular narrative,
377
00:18:48.500 --> 00:18:51.400
right, you know about one thing about this particular group.
378
00:18:51.400 --> 00:18:54.800
And you say all everybody in that group is X right those
379
00:18:54.800 --> 00:18:55.600
false narratives.
380
00:18:56.300 --> 00:18:59.400
It creates a keystone for those of you who aren't architecture
381
00:18:59.400 --> 00:19:02.600
fans a keystone is a really cool brick that

382
00:19:02.600 --> 00:19:05.300
holds up in Arch, you took that out the arch
383
00:19:05.300 --> 00:19:08.300
fall down and some of these false narratives that we see for
384
00:19:08.300 --> 00:19:11.400
example in Dorothy Roberts book about the false narrative
385
00:19:11.400 --> 00:19:14.100
about race as a thing what I refer
386
00:19:14.100 --> 00:19:17.100
to as the fable of race that we decide who is
387
00:19:17.100 --> 00:19:20.400
and who isn't who gets it who doesn't get the truth is
388
00:19:20.400 --> 00:19:23.600
we do have sort of more in common and issues in
389
00:19:23.600 --> 00:19:26.300
terms of social barriers are so they're
390
00:19:26.300 --> 00:19:29.800
bigger than anything else in terms of impeding do people who
391
00:19:29.800 --> 00:19:32.500
are minoritized live racialized lives.
392
00:19:32.500 --> 00:19:35.400
You betcha do they get followed around the store
393
00:19:35.400 --> 00:19:39.000
do they get stopped in terms of police? We certainly know that so the
394
00:19:38.400 --> 00:19:41.600
difference is in lived lives are real. But

395
00:19:41.600 --> 00:19:44.200
in medicine when we say we put them in this bucket and we put him in
396
00:19:44.200 --> 00:19:47.800
this bucket and they are different because of the amount of melanin. These
397
00:19:47.800 --> 00:19:51.200
are sort of false narratives that we have to unbundle the
398
00:19:50.200 --> 00:19:53.700
conditions that they live in certainly are
399
00:19:53.700 --> 00:19:56.100
associated with sort of who different populations
400
00:19:56.300 --> 00:19:59.300
are but we have to sort of get it right rather than just grab that
401
00:19:59.300 --> 00:20:02.900
false narrative and run with it. If you were uncomfortable working
402
00:20:02.900 --> 00:20:05.900
through this false narrative about race. You're probably
403
00:20:05.900 --> 00:20:08.200
doing the right way because that's the way to
404
00:20:08.200 --> 00:20:10.500
get the results that we need. It takes work.
405
00:20:11.300 --> 00:20:15.300
Another factor that impedes inclusion is misattribution. So
406
00:20:14.300 --> 00:20:17.600
we have sort of elements from the individual and
407
00:20:17.600 --> 00:20:20.800
from the context, right? So success means people like
408
00:20:20.800 --> 00:20:23.600
all of you talented dedicated and determined
409
00:20:23.600 --> 00:20:26.600
and then the space that you work in that environment and
410
00:20:26.600 --> 00:20:29.000
the context that supports the efforts, the two of those things.
411
00:20:29.900 --> 00:20:32.100
Often times something that impedes in
412
00:20:32.100 --> 00:20:35.100
this misattribution is when something goes sideways instead of
413
00:20:35.100 --> 00:20:38.300
saying is there an issue in terms of person and an issue
414
00:20:38.300 --> 00:20:41.500
with an assistant? We just blame the victim. We just say it's
415
00:20:41.500 --> 00:20:42.100
a person thing.
416
00:20:42.700 --> 00:20:45.200
And so for example an imposter syndrome instead of
417
00:20:45.200 --> 00:20:48.700
saying is this a situation that the
418
00:20:48.700 --> 00:20:51.400
system says we don't want you here. You don't belong you
419
00:20:51.400 --> 00:20:54.400
don't know the secret Nano Nano in terms of opening the doors,

00:20:54.400 --> 00:20:57.900
right or is the problem the person because when
421
00:20:57.900 --> 00:21:01.200
we talk about imposter syndrome women, underrepresented minorities
422
00:21:00.200 --> 00:21:03.800
immigrants, first generation,
423
00:21:03.800 --> 00:21:06.100
that's a whole lot of people it's a whole
424
00:21:06.100 --> 00:21:09.100
lot of people to sort of have it be the Imposter system in terms of the
425
00:21:09.100 --> 00:21:12.400
problem being the person the problem is probably the system. We also
426
00:21:12.400 --> 00:21:15.500
see the same in terms of burnout. It is not the problem of
427
00:21:15.500 --> 00:21:18.200
the person there are elements that contribute in the
428
00:21:18.200 --> 00:21:21.300
individual but it is also a responsibility of sort
429
00:21:21.300 --> 00:21:24.500
of the context to say, what's the system doing to sort
430
00:21:24.500 --> 00:21:27.300
of help us in terms of sort of work life integration.
431
00:21:28.200 --> 00:21:31.800
So we have to be careful because sometimes people who identify problems
432
00:21:31.800 --> 00:21:34.400
then become the problem back to that go

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4 3 3
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00:21:34.400 --> 00:21:38.000
on sideways piece. And so how do we prevent that and
434
00:21:37.100 --> 00:21:40.600
then how do we support in terms of the problem solving
435
00:21:40.600 --> 00:21:43.200
from so that both elements so, you know we have
436
00:21:43.200 --> 00:21:43.800
to sort of say
437
00:21:44.600 --> 00:21:47.400
Giving you examples in terms of the good stuff that is happening
438
00:21:47.400 --> 00:21:50.300
out. There. Are you instead of cultures where there's
439
00:21:50.300 --> 00:21:53.600
an open invitation to be forthright, give different viewpoints, have
440
00:21:53.600 --> 00:21:56.000
transparency and feedback in terms
441
00:21:56.300 --> 00:21:59.500
of what's happens having psychological safety about taking risks
442
00:21:59.500 --> 00:22:02.300
talking about so the losses as well
443
00:22:02.300 --> 00:22:05.200
as the winds and having support to be creative in human.
444

00:22:06.100 --> 00:22:09.600
Are you in challenging spaces in terms of workspaces? That
445
00:22:09.600 --> 00:22:12.300
is a group thing. Everybody's supposed to say one thing

446
00:22:12.300 --> 00:22:15.800
and not necessarily so the throw different things in the monkey
447
00:22:15.800 --> 00:22:18.800
wrenchant. So the works so to say what about this? Is

## 448

00:22:18.800 --> 00:22:21.000
there a lack of transparency in terms of

## 449

00:22:21.400 --> 00:22:24.500
who's in the know or lack of feedback about what's happening or
450
00:22:24.500 --> 00:22:27.900
their challenges in terms of safety that make people unwilling to
451
00:22:27.900 --> 00:22:30.700
ask for help or admit problems. We have
452
00:22:30.700 --> 00:22:33.700
to sort of be forthright in terms of those looks because otherwise

$$
453
$$

00:22:33.700 --> 00:22:36.700
we can't make progress until we both find what
454
00:22:36.700 --> 00:22:39.400
are exemplars that are doing it well and what are areas
455
00:22:39.400 --> 00:22:40.000
that need help?
456
00:22:41.600 --> 00:22:44.300
Another fact a fact factor that you may or may not be aware of
457
00:22:44.300 --> 00:22:47.800
it as an example is this thing called academic mobbing academic
458
00:22:47.800 --> 00:22:50.700
mobbing is physically non-violent sophisticated
459
00:22:50.700 --> 00:22:53.300
ganging up Behavior kind of like paddling up on
460
00:22:53.300 --> 00:22:56.200
football. The goal is to wear and tear down a particular
461
00:22:56.200 --> 00:22:59.700
individual emotionally through unjustified accusations and
462
00:22:59.700 --> 00:23:02.200
harassment people at risk are actually
463
00:23:02.200 --> 00:23:05.400
people who are high Achievers who've good integrity and
464
00:23:05.400 --> 00:23:08.200
principles based on the literature. This happens more in terms
465
00:23:08.200 --> 00:23:11.100
of women and those underrepresented Medicine Science as well
466
00:23:11.100 --> 00:23:14.200
as individuals who come and try to disrupt and the
467
00:23:14.200 --> 00:23:17.800
literature shows the best treatment that response in

## 468

00:23:17.800 --> 00:23:21.000
terms of Academic Mobbing is strong positive leaders
469
00:23:20.700 --> 00:23:23.200
leaders, like everybody not just the
470
00:23:23.200 --> 00:23:26.000
big boss everywhere, but like leaders like all of us.

00:23:27.300 --> 00:23:30.800
Other elements that impede inclusion, I've mentioned before, is about
472
00:23:30.800 --> 00:23:33.700
the propensity and sort of less healthy
473
00:23:33.700 --> 00:23:36.500
spaces to jump on this trauma triangle of
474
00:23:36.500 --> 00:23:39.300
being a rescuer or perpetrator or a victim and running around that
475
00:23:39.300 --> 00:23:42.300
triangle and staying off of that helping people help
476
00:23:42.300 --> 00:23:46.600
themselves not rescuing not perpetrating avoidance
477
00:23:45.600 --> 00:23:48.300
in terms of the sense of victimization
478
00:23:48.300 --> 00:23:51.200
is important in terms of an inclusive environment.
479
00:23:52.100 --> 00:23:56.100
Other advice and other issues that sort of exclude is
480
00:23:55.100 --> 00:23:58.400
the soft bigotry of low expectations. We
481
00:23:58.400 --> 00:24:01.300
can't let this trainee in because we're worried they
482
00:24:01.300 --> 00:24:04.400
might not do well. Angela
483
00:24:04.400 --> 00:24:08.200
Duckworth on her book "Grit", at a presentation said that despite her

484
00:24:07.200 --> 00:24:10.200
Decades of research in terms of this area
485
00:24:10.200 --> 00:24:13.400
the best way to know whether someone can succeed when they
486
00:24:13.400 --> 00:24:16.400
have evidence sort of success that might
487
00:24:16.400 --> 00:24:19.400
be a diamond in the rough is to give them a chance. You don't know
488
00:24:19.400 --> 00:24:23.400
what they could do in terms of grit and determination.

## 489

00:24:22.400 --> 00:24:25.100
And so if we have the
490
00:24:25.100 --> 00:24:28.200
soft bigotry of don't even let them try then we've already
491
00:24:28.200 --> 00:24:29.100
started excluding
492
00:24:29.700 --> 00:24:32.700
The other element I'll tell you in terms of some discrimination. That's
493
00:24:32.700 --> 00:24:35.400
really powerful. Is that people doing badness to
494
00:24:35.400 --> 00:24:38.900
each other that happens? Okay, but more often in
495
00:24:38.900 --> 00:24:41.700
terms of oppression is the withholding the
496
00:24:41.700 --> 00:24:45.000
withholding and the benefit of the doubt Dr. Rowe

```
4 9 7
00:24:44.100 --> 00:24:48.000
    this morning talked about that in terms of expectations of
4 9 8
00:24:47.600 --> 00:24:50.400
performance. There's actually a literature that
4 9 9
00:24:50.400 --> 00:24:53.400
show man is compared to women and assist heteronautical way
500
00:24:53.400 --> 00:24:57.200
have sort of a 30 to 35% bump in
501
00:24:56.200 --> 00:24:59.500
expectations that they'll do well as compared to
502
00:24:59.500 --> 00:25:01.500
a female candidate in the same position.
503
00:25:02.500 --> 00:25:05.100
Across the board. We withhold the benefit of the
504
00:25:05.100 --> 00:25:08.400
doubt that both people will be able to perform equally even though
505
00:25:08.400 --> 00:25:11.600
their CV may be exactly the same so important to
506
00:25:11.600 --> 00:25:14.800
recognize that the benefit of the doubt it lays
507
00:25:14.800 --> 00:25:17.400
there in terms of sort of a way of saying who is who isn't
508
00:25:17.400 --> 00:25:20.200
who do I give to who do I not a colleague
509
00:25:20.200 --> 00:25:23.600
```

of mine went to the Freedom Trail in Boston and in front
510
00:25:23.600 --> 00:25:27.400
of her was this really scholarly looking professorial
511
00:25:26.400 --> 00:25:29.700
gentleman African-American man,
512
00:25:29.700 --> 00:25:32.200
who asked for a trail map and the lady who
513
00:25:32.200 --> 00:25:34.500
waited upon Him looked at him and said, I don't have any
514
00:25:35.500 --> 00:25:38.100
And he left and continue trying to
515
00:25:38.100 --> 00:25:41.200
figure his way through and my colleague a white woman came up
516
00:25:41.200 --> 00:25:44.200
asked the same question and the lady said, ah here,

## 517

00:25:44.200 --> 00:25:47.400
I have a good one and gave a nice colorful sort of
518
00:25:47.400 --> 00:25:50.200
peace to her in terms of who do you bring your
519
00:25:50.200 --> 00:25:53.300
A game to who do you withhold it's a sad
520
00:25:53.300 --> 00:25:56.900
example, but an example that happens all the time of with
521
00:25:56.900 --> 00:25:59.100
whom do we sort of bring it in terms of our a game?
522

00:25:59.100 --> 00:26:02.400
With whom do we withhold and with whom do we have suspicion that
523
00:26:02.400 --> 00:26:05.300
they're not going to get there again? All these things coming from
524
00:26:05.300 --> 00:26:06.200
implicit bias.
525
00:26:07.500 --> 00:26:10.900
That withholding of information to navigate new spaces again. You
526
00:26:10.900 --> 00:26:13.800
just figure it out in a DIY space with complicated
527
00:26:13.800 --> 00:26:16.300
spaces like we have another way that can be
528
00:26:16.300 --> 00:26:17.000
exclusionary.
529
00:26:17.600 --> 00:26:20.500
So l've shown you this before but process
530
00:26:20.500 --> 00:26:23.100
in terms of becoming it want to anti-racist from the
531
00:26:23.100 --> 00:26:26.200
fear zone. This is tough. This is uncomfortable from The
532
00:26:26.200 --> 00:26:29.600
Learning Zone into the growth zone takes that initiative
533
00:26:29.600 --> 00:26:32.600
in terms of education and analysis and
534
00:26:32.600 --> 00:26:33.000
moving forward.

535
00:26:34.400 --> 00:26:37.700
Similarly in terms of sort of when I mentioned or
536
00:26:37.700 --> 00:26:41.100
as as I mentioning in a learning and growth environment saying
537
00:26:40.100 --> 00:26:43.400
what the ground rules are, what are our ground rules
538
00:26:43.400 --> 00:26:46.200
that we want to work to together? How do we respect each other
539
00:26:46.200 --> 00:26:49.800
by speech behavior and actions? How are we intentionally and
540
00:26:49.800 --> 00:26:52.400
regularly showing gratitude and graciousness?
541
00:26:53.300 --> 00:26:56.500
How do we choose positivity so to
542
00:26:56.500 --> 00:26:59.100
turn that dial into the positive versus the negative? How do we

## 543

00:26:59.100 --> 00:27:02.200
have a team first approach looking for opportunities to help each other

## 544

00:27:02.200 --> 00:27:05.400
and give effort to each other both in thinking about how
545
00:27:05.400 --> 00:27:08.400
it is in their shoes and giving them compassion as they're struggling
546
00:27:08.400 --> 00:27:11.600
and how do we have ownership from both the good and
547
00:27:11.600 --> 00:27:14.600
the bad acknowledging losses and apologizing for

548
00:27:14.600 --> 00:27:17.100
mistakes? We're human by the way and so we
549
00:27:17.100 --> 00:27:20.300
will mistake have makes mistakes and we have to be able to sort of learn from
550
00:27:20.300 --> 00:27:20.600
this.
551
00:27:21.400 --> 00:27:24.400
So I'm at the end. I have sort of extra bits that gives
552
00:27:24.400 --> 00:27:27.300
examples of some ground rules that people can sort of post and
553
00:27:27.300 --> 00:27:30.500
share the whole process of sort of becoming together. And then opening
554
00:27:30.500 --> 00:27:33.600
this gathering by saying how we're going to work here together. It sets
555
00:27:33.600 --> 00:27:36.400
the tone it reminds us and it can be modified in terms
556
00:27:36.400 --> 00:27:39.700
of listen first and speak second. Listen to
557
00:27:39.700 --> 00:27:42.300
understand and so setting a ground rule
558
00:27:42.300 --> 00:27:45.500
is sort of a fairly straightforward way in terms of saying how do
559
00:27:45.500 --> 00:27:46.500
we want to play in the space?
560
00:27:47.800 --> 00:27:50.700

Other signals that we have a learning and growth environment is
561
00:27:50.700 --> 00:27:54.600
about sort of promoting engagement. But I've mentioned avoidance
562
00:27:53.600 --> 00:27:56.400
of Gossip gossip is
563
00:27:56.400 --> 00:27:59.500
deleterious really is sort of harmful in
564
00:27:59.500 --> 00:28:03.500
terms of sort of inclusion a zero tolerance for this conduct refuting
565
00:28:02.500 --> 00:28:05.300
that relational harmony now that we're
566
00:28:05.300 --> 00:28:08.200
allowed to come from different perspectives. We're allowed to change
567
00:28:08.200 --> 00:28:11.600
things up and then creating safe spaces
568
00:28:11.600 --> 00:28:14.800
for mutually constructive disagreements and debates on
569
00:28:14.800 --> 00:28:17.100
how to proceed and move forward now for some of you
570
00:28:17.100 --> 00:28:20.500
in terms of wait, I was raised to be sort of good and polite and
571
00:28:20.500 --> 00:28:23.700
nice and this sounds really scary
572
00:28:23.700 --> 00:28:26.100
because debate seems sort of

00:28:26.100 --> 00:28:29.200
negative and Etc. But the reality
574
00:28:29.200 --> 00:28:32.300
of it is is that understanding what's working and what's not
575
00:28:32.300 --> 00:28:35.500
working and looking at different viewpoints and problem solving
576
00:28:35.500 --> 00:28:38.300
together is how we create a learning and growth
577
00:28:38.300 --> 00:28:41.100
environment where people can try things and people can
578
00:28:41.100 --> 00:28:44.400
make wonderful successes and sometimes they lose and learn from
579
00:28:44.400 --> 00:28:47.600
those in terms of future successes. It's important in
580
00:28:47.600 --> 00:28:47.700
terms of
581
00:28:47.800 --> 00:28:50.400
Being able to sort of have that in our space as I
582
00:28:50.400 --> 00:28:53.100
mentioned about shutting down gossip, you know, for example, you have
583
00:28:53.100 --> 00:28:56.700
somebody say did you hear about you consider say interrupted
584
00:28:56.700 --> 00:28:59.600
before they even tell you and say, you know, I was worried the so-and-so
585
00:28:59.600 --> 00:29:01.300
was having a hard time. Is there something we can do to help?

586
00:29:02.100 --> 00:29:05.300
Or if they tell you and can interrupt him, you can say I'm sorry to
587
00:29:05.300 --> 00:29:08.000
hear that. They're having troubles. Do you think we should ask them if they need
588
00:29:08.300 --> 00:29:11.300
some help or that's a shame it rots when we have
589
00:29:11.300 --> 00:29:14.700
difficult patches and challenges that derails us, right? There's easy
590
00:29:14.700 --> 00:29:17.700
ways to shut it down because that isn't promoting. So
591
00:29:17.700 --> 00:29:20.200
the positivity that isn't promoting so that
592
00:29:20.200 --> 00:29:20.900
the inclusion
593
00:29:21.800 --> 00:29:24.400
other things to push against our microaggressions and
594
00:29:24.400 --> 00:29:27.800
our Learning and Development Group in terms of doing both implicit
595
00:29:27.800 --> 00:29:31.100
bias training as well as microaggressions and allyship get
596
00:29:30.100 --> 00:29:33.300
into the weeds more in this but l'll tell
597
00:29:33.300 --> 00:29:36.500
you so to this decredentialing story and
598
00:29:36.500 --> 00:29:38.900
in the story a

599
00:29:40.300 --> 00:29:43.300
Of institution found that whenever they
600
00:29:43.300 --> 00:29:46.900
had grand round speakers all men were referred to all
601
00:29:46.900 --> 00:29:49.600
Physicians who referred to as Dr. Smith.
602
00:29:49.600 --> 00:29:52.400
Whereas all female physicians were referred
603
00:29:52.400 --> 00:29:55.100
by the first name like Julia and this happened
604
00:29:55.100 --> 00:29:59.100
all the time. And so they documented that this is a thing and so
605
00:29:58.100 --> 00:30:01.700
it turns out that the the way that
606
00:30:01.700 --> 00:30:04.300
they intervened in terms of this is a

## 607

00:30:04.300 --> 00:30:07.600
new role was made that at grand
608
00:30:07.600 --> 00:30:10.900
rounds all physicians and all speakers had
609
00:30:10.900 --> 00:30:13.000
to be referred to by their full title. That was
610
00:30:13.200 --> 00:30:17.800
the only way that they could not decredential Julia say
611
00:30:16.800 --> 00:30:20.600

Dr. Jones and uplift
612
00:30:19.600 --> 00:30:22.800
sort of Dr. Smith. So sometimes
613
00:30:22.800 --> 00:30:25.600
policy changes and say this is how we're gonna have people
614
00:30:25.600 --> 00:30:28.500
be identified in terms of respected in
615
00:30:28.500 --> 00:30:31.500
a uniform way have to happen. We have
616
00:30:31.500 --> 00:30:34.500
to push against rationalizations of microaggressions when
617
00:30:34.500 --> 00:30:37.300
things happen people's responses that they probably didn't
618
00:30:37.300 --> 00:30:39.800
mean it. Did it really happen. It was probably a joke.
619
00:30:40.100 --> 00:30:43.800
Those should sort of ping that these are sort of rationalizations and

## 620

00:30:43.800 --> 00:30:48.000
sort of say wait wait, maybe this is not not good things
621
00:30:46.400 --> 00:30:49.200
that you hear in terms
622
00:30:49.200 --> 00:30:53.000
of said about a woman. Well, she certainly just says what she thinks again
623
00:30:52.500 --> 00:30:55.700
sort of implying that violating cultural norms

00:30:55.700 --> 00:30:58.100
because women aren't supposed to be do that aren't supposed to do that
625
00:30:58.100 --> 00:31:01.500
and yet we need to know how women think and how men think
626
00:31:01.500 --> 00:31:04.200
and how gender non-defined folks
627
00:31:04.200 --> 00:31:07.300
think we need everybody in terms of how they think and

## 628

00:31:07.300 --> 00:31:10.100
so that being able to put it out there should not be sort of
629
00:31:10.100 --> 00:31:13.500
presented as a deficit. I'd ask you sort of when has a
630
00:31:13.500 --> 00:31:16.800
man been described as two emotional in terms of gender bias, your
631
00:31:16.800 --> 00:31:19.900
advocacy and credibility and voice in
632
00:31:19.900 --> 00:31:23.000
terms of saying l'm pushing back against microaggressions makes
633
00:31:22.300 --> 00:31:23.600
a big difference.
634
00:31:24.600 --> 00:31:27.800
Some other practical activities and promoting a
635
00:31:27.800 --> 00:31:30.600
learning and growth space in the relational harmony. So
636
00:31:30.600 --> 00:31:33.200
they're saying we're not going to do sort of a one-size that fits

637
00:31:33.200 --> 00:31:36.400
all let's talk about sort of differences. Let's talk about how we approach
638
00:31:36.400 --> 00:31:39.300
things. Let's invite conversations about how
639
00:31:39.300 --> 00:31:42.200
we sort of come to ideas how we sort of have sort
640
00:31:42.200 --> 00:31:45.900
of our traditions how we understand things to be strive to
641
00:31:45.900 --> 00:31:48.400
contribute to the feeling that each team member feels as somebody
642
00:31:48.400 --> 00:31:51.200
there in the team has their back that they belong is
643
00:31:51.200 --> 00:31:54.900
valued and included we need this for everybody everybody.
644
00:31:55.500 --> 00:31:58.200
Invite stretching the norms and expectations from how we
645
00:31:58.200 --> 00:32:01.600
do it here or how it should be to how all
646
00:32:01.600 --> 00:32:04.200
of us can be here and have that safe space
647
00:32:04.200 --> 00:32:07.800
for disagreement talking about sort of consensus with
648
00:32:07.800 --> 00:32:10.300
the idea about Mission. It isn't who wins. It
649
00:32:10.300 --> 00:32:13.300
loses who holds it who lets it go but really

650
00:32:13.300 --> 00:32:16.800
about how do we in a constructive way sort of
651
00:32:16.800 --> 00:32:18.700
move forward so that brings me to feedback.
652
00:32:19.700 --> 00:32:22.700
Feedback is a word that's bounding about a lot and and
653
00:32:22.700 --> 00:32:26.200
feedback is defined as specific modifiable behavior
654
00:32:25.200 --> 00:32:28.600
presented in a way that shares confidence
655
00:32:28.600 --> 00:32:31.300
that person can achieve it right in terms
656
00:32:31.300 --> 00:32:34.400
of research funding. I'm a fan of smart goals
657
00:32:34.400 --> 00:32:37.200
specific measurable achievable relevant and time-based and
658
00:32:37.200 --> 00:32:40.800
that's kind of what feedback is so reinforcing feedback something. I
659
00:32:40.800 --> 00:32:43.600
really appreciate you do as your problem solving giving people
660
00:32:43.600 --> 00:32:46.600
reinforcing feedback of the good stuff. I think
661
00:32:46.600 --> 00:32:50.100
you did a great job at highlights that you're good at why sometimes
662
00:32:49.100 --> 00:32:52.600
it's redirecting l'd like to give you some feedback is
663
00:32:52.600 --> 00:32:55.300
now a good time. Can we talk about $x$ what do
664
00:32:55.300 --> 00:32:58.700
you think is going well and what not. So well, I want to hear your perspectives so
665
00:32:58.700 --> 00:33:01.900
you can amplify and redirect and give concrete
666
00:33:01.900 --> 00:33:03.200
ways to move forward.
667
00:33:04.200 --> 00:33:07.900
This isn't feedback right the sword the the arrow through
668
00:33:07.900 --> 00:33:10.200
the heart sort of the you know, sort of
669
00:33:10.200 --> 00:33:13.500
emoticons there blame, shame, criticism and
670
00:33:13.500 --> 00:33:17.200
the challenges that we live in a world in terms of Articles and
671
00:33:16.200 --> 00:33:19.100
so forth that we critique that we
672
00:33:19.100 --> 00:33:23.000
redline that we treat them in terms of filling in
673
00:33:22.100 --> 00:33:25.100
terms of doing that. That's what criticism is and we
674
00:33:25.100 --> 00:33:28.700
forget that criticism isn't feedback feedback lands with

00:33:28.700 --> 00:33:30.300
a person and it's sort of engaged
676
00:33:31.300 --> 00:33:34.200
feedback has all of these skills in terms
677
00:33:34.200 --> 00:33:37.200
of saying what's going. Well. Do you
678
00:33:37.200 --> 00:33:40.400
understand it? How do we move forward and the advantage in
679
00:33:40.400 --> 00:33:43.700
terms of things feedback as you as Leaders to teams of
680
00:33:43.700 --> 00:33:46.900
folks who work with is that then we collectively get
681
00:33:46.900 --> 00:33:47.700
better at what we're doing.
682
00:33:48.400 --> 00:33:51.800
But it is an important skill in terms of moving forward. So we've
683
00:33:51.800 --> 00:33:54.100
talked a bit about environment. I want to move in terms of the
684
00:33:54.100 --> 00:33:57.900
process in terms of communication. What I refer to is forthright
685
00:33:57.900 --> 00:34:00.600
communication. Forthright communication is truthful.
686
00:34:00.600 --> 00:34:03.400
It's not buried by silence. It's not hidden by
687
00:34:03.400 --> 00:34:06.700
niceties or youthism. It's clear in

688
00:34:06.700 --> 00:34:09.200
terms of what am I saying? And what do I mean and checking in with how
689
00:34:09.200 --> 00:34:13.100
did it land but lack of clarity is actually unkind
690
00:34:13.900 --> 00:34:16.200
as I mentioned in terms of Minnesotans nice
691
00:34:16.200 --> 00:34:19.300
and kind I'm a total fan. I'm all in in kind kind
692
00:34:19.300 --> 00:34:22.200
is awesome. And in truth the folks I've met here who
693
00:34:22.200 --> 00:34:25.600
have kind and nice are are like unique, you know, wonderful people
694
00:34:25.600 --> 00:34:28.000
in the universe kindness is sort of
695
00:34:28.200 --> 00:34:31.800
where we need to sort of move forward, but lack of clarity is unkind and
696
00:34:31.800 --> 00:34:32.800
clarity brings people together.
697
00:34:33.700 --> 00:34:37.000
The other element is that when we have a conversation what I
698
00:34:36.400 --> 00:34:38.900
say how it lands.
699
00:34:40.600 --> 00:34:43.100
The whole bratwurst right? I own the
700
00:34:43.100 --> 00:34:46.300
whole thing. Right? I own the whole piece. I don't just sort of make words out

701
00:34:46.300 --> 00:34:49.900
and then how it lands for you. That's your own business. No communication is
702
00:34:49.900 --> 00:34:52.800
about ownership of the whole thing in terms
703
00:34:52.800 --> 00:34:55.100
of how does it land? How does it land for that
704
00:34:55.100 --> 00:34:58.800
recipient? And what does it mean and we need that correction and
705
00:34:58.800 --> 00:35:01.700
performance and accountability to know what we're doing well and
706
00:35:01.700 --> 00:35:04.700
how we need to be in terms of moving forward and have
707
00:35:04.700 --> 00:35:05.900
sort of real discussion.
708
00:35:07.200 --> 00:35:10.400
So, you know someone might say can we do be two
709
00:35:10.400 --> 00:35:13.700
forthright? Okay, and I would say you betcha because if
710
00:35:13.700 --> 00:35:16.600
it's not done skillfully supportively and safely
711
00:35:16.600 --> 00:35:19.600
it can be insensitive. Right? So if you
712
00:35:19.600 --> 00:35:22.300
believe there's only way to say one way to say it and that's the way you say it
713
00:35:22.300 --> 00:35:25.200
you're missing it because there's lots of ways to say the same
714
00:35:25.200 --> 00:35:25.400
thing.
715
00:35:26.100 --> 00:35:29.200
How might it feel if you received it the way you were sending it?
716
00:35:29.900 --> 00:35:32.200
Have you focused on using you and I statements which I'll talk
717
00:35:32.200 --> 00:35:35.200
about in a minute. Did you first ask rather than
718
00:35:35.200 --> 00:35:35.700
tell?
719
00:35:36.400 --> 00:35:39.500
Harassment isn't forthrightness for threateness
720
00:35:39.500 --> 00:35:42.800
is not brutal. It's not messages coming from anger and
721
00:35:42.800 --> 00:35:45.600
repetitive, angry messages usually land as harassment.

## 722

00:35:45.600 --> 00:35:48.100
It's not misunderstanding just because it's clear in your own

## 723

00:35:48.100 --> 00:35:51.500
head. That doesn't mean it's clear in their head. So straight shooting doesn't mean
724
00:35:51.500 --> 00:35:54.000
the aim is where it needs to be. You have to sort of
725
00:35:54.300 --> 00:35:57.200
see this is where I want it to be telling how did it land

00:35:57.200 --> 00:36:00.200
and sometimes how much and the pressure of
727
00:36:00.200 --> 00:36:03.000
it can be sort of overwhelming. So if this is sort of the
728
00:36:03.600 --> 00:36:06.200
Bazooka that's not going to be useful in terms of people
729
00:36:06.200 --> 00:36:09.500
being able to move forward. I mentioned you and I messages
730
00:36:09.500 --> 00:36:12.800
quite frankly your head is yours others heads
731
00:36:12.800 --> 00:36:15.100
or not. You can say how you feel an interpret from
732
00:36:15.100 --> 00:36:18.400
your perspective. You're not really standing inside their head and understand them.
733
00:36:18.400 --> 00:36:22.200
So it's not your head. So for example, if I say you are upset maybe
734
00:36:21.200 --> 00:36:24.000
I'm right. Maybe I'm wrong. I'm not in your

## 735

00:36:24.200 --> 00:36:27.600
head. But if I say, it feels to me that something I said upset
736
00:36:27.600 --> 00:36:30.300
you did it. I'm checking in terms of that Landing.
737
00:36:31.100 --> 00:36:34.100
Instead of saying you know what you're doing. You don't know
738
00:36:34.100 --> 00:36:37.400
what you're doing. If I say I'm frustrated that this problem keeps

## 739

00:36:37.400 --> 00:36:40.400
happening. Can we find out why the you versus
740
00:36:40.400 --> 00:36:43.100
I is really powerful because it really sort of States

## 741

00:36:43.100 --> 00:36:46.100
from my experience inquiring in a positive way
742
00:36:46.100 --> 00:36:46.900
for change.
743
00:36:48.300 --> 00:36:51.400
There's different ways to send a message. Right if something bad happens because there

## 744

00:36:51.400 --> 00:36:54.200
will be errors again. We're human right and if somebody

## 745

00:36:54.200 --> 00:36:57.700
says what the who did this that's accusatory potentially

## 746

00:36:57.700 --> 00:37:00.100
angry reactive. Did you mess up?

## 747

00:37:00.100 --> 00:37:03.200
This is an acceptable get out of my sight signaling someone

## 748

00:37:03.200 --> 00:37:07.200
out accusatory and jumping in conclusions. Not helpful. This

## 749

00:37:06.200 --> 00:37:09.400
isn't good because you have to acknowledge that errors or
750
00:37:09.400 --> 00:37:12.700
errors. We have a problem. Can someone tell me what happened here? It's
751
00:37:12.700 --> 00:37:15.400
identifies a broadcast the problem. It asks

752
00:37:15.400 --> 00:37:18.200
about how it happens the tone of delivery. I make it less
753
00:37:18.200 --> 00:37:21.200
or more safe. And if you find that there are spaces for
754
00:37:21.200 --> 00:37:24.400
which those two first ones happen a lot then they're safety
755
00:37:24.400 --> 00:37:27.300
challenges that we need to sort of work together to sort of decode.
756
00:37:28.100 --> 00:37:31.500
So ways to sort of uplift communication this forthright positive
757
00:37:31.500 --> 00:37:34.200
way is first looking inside. You can't be
758
00:37:34.200 --> 00:37:37.800
honest with others until you're honest with yourself. So, you know my ticked

## 759

00:37:37.800 --> 00:37:40.100
off today in a bad mood. Do I kind of want to dump on
760
00:37:40.100 --> 00:37:43.300
somebody am I really in need of validation? And without it
761
00:37:43.300 --> 00:37:46.200
will check out am I annoyed that a team weight is getting all the
762
00:37:46.200 --> 00:37:49.600
goodies and praise and I'm not like how am I doing in terms
763
00:37:49.600 --> 00:37:52.200
of this? So the self-care stuff the wellness stuff we've been
764
00:37:52.200 --> 00:37:56.200
talking about is really important. We can't be okay unless
765
00:37:55.200 --> 00:37:58.200
you're okay. And so all of those pieces are
766
00:37:58.200 --> 00:38:01.400
important and as I mentioned a couple times, it's okay to

## 767

00:38:01.400 --> 00:38:04.200
be human. We do the best we can check in and so
768
00:38:04.200 --> 00:38:06.900
to try to be sort of real with ourselves in terms of moving forward.

## 769

00:38:07.800 --> 00:38:10.800
What are your what are what are my skills? Have I
770
00:38:10.800 --> 00:38:14.300
Role Models have someone role models for me open positive
771
00:38:13.300 --> 00:38:16.600
feedback or do I need to see it happen? Can I
772
00:38:16.600 --> 00:38:19.100
use those eye sentences or send something in more than one

## 773

00:38:19.100 --> 00:38:22.500
way am I comfortable putting it out there? How do
774
00:38:22.500 --> 00:38:26.100
I know if it lands like comfortable checking in am
775
00:38:25.100 --> 00:38:28.900
I good as receiving ascending in terms of a bidirectionality?

## 776

00:38:29.600 --> 00:38:32.200
And thirdly evaluating the Integrity of robustness of

00:38:32.200 --> 00:38:35.600
relationships relationships are the vehicle for problem
778
00:38:35.600 --> 00:38:39.400
solving for connectedness for anti-isolation for
779
00:38:38.400 --> 00:38:41.300
getting something inclusive excellence. And so
780
00:38:41.300 --> 00:38:45.100
looking at the health of this relationship is important giving and

## 781

00:38:44.100 --> 00:38:47.300
getting constructive feedback is a way to show care
782
00:38:47.300 --> 00:38:50.300
for each other. It optimizes our skills. Even if
783
00:38:50.300 --> 00:38:53.300
all we want to do is get praise and I would say if it feels like we're

## 784

00:38:53.300 --> 00:38:56.800
not good enough praise then we need to give each other praise and feedback. It
785
00:38:56.800 --> 00:38:59.800
is impossible to have strong resilient relationship without

## 786

00:38:59.800 --> 00:39:02.600
problem solving and support you can't walk on eggshells.
787
00:39:02.600 --> 00:39:03.500
You can't be on nicely.
788
00:39:04.300 --> 00:39:07.300
Genuine and real is needed to get the results you need
789
00:39:07.300 --> 00:39:10.600
clear information and clear instructions are

790
00:39:10.600 --> 00:39:13.600
essential and so it's important to be able to practice this
791
00:39:13.600 --> 00:39:16.300
and those might not be easy. This might not be something that you do
792
00:39:16.300 --> 00:39:19.500
every day saying thank you for things giving support and coaching
793
00:39:19.500 --> 00:39:20.800
is always a good look.
794
00:39:21.700 --> 00:39:24.500
So in the weeds of forthright communication, it's about
795
00:39:24.500 --> 00:39:27.100
intentionality start with the Positive. It's like here's
796
00:39:27.100 --> 00:39:31.300
the good stuff here. I know you could do this and let's talk about this invite
797
00:39:30.300 --> 00:39:33.500
it. Let's get down to the real issues. I'm interested
798
00:39:33.500 --> 00:39:35.500
in hearing about and let's talk about it.
799
00:39:36.300 --> 00:39:39.700
Speak to build up not tear down or wound
800
00:39:39.700 --> 00:39:40.900
or that frustrations.
801
00:39:41.600 --> 00:39:44.100
And if you find that you're sort of going to the dark side, it may
802
00:39:44.100 --> 00:39:47.400
actually say you need to do more work in terms of self-care because

803
00:39:47.400 --> 00:39:50.000
you're not okay and that's important this sort of put
804
00:39:50.100 --> 00:39:53.200
into that equation walk towards difficult conversations as
805
00:39:53.200 --> 00:39:57.400
opportunities for growth relationship development Insight actively
806
00:39:56.400 --> 00:40:00.100
seek Clarity drop euphemisms
807
00:39:59.100 --> 00:40:02.200
and things that obstacate in terms
808
00:40:02.200 --> 00:40:05.400
of doing it and practice but important to sort of
809
00:40:05.400 --> 00:40:06.200
be succinct.
810
00:40:07.500 --> 00:40:10.300
I love this little bug here because look at his antenna aren't those
811
00:40:10.300 --> 00:40:13.200
great crazy. I think that in terms of when we
812
00:40:13.200 --> 00:40:16.500
have these conversations. We also have to look at our emotional impact.
813
00:40:16.500 --> 00:40:19.500
It's important that we present things in
814
00:40:19.500 --> 00:40:22.400
a common forthright way, but if things get heated if
815
00:40:22.400 --> 00:40:25.500
our hair get on fire if the person I'm talking
816
00:40:25.500 --> 00:40:28.400
to is getting upset, it's my responsibility to
817
00:40:28.400 --> 00:40:31.300
say might I becoming across an unkind or unfair way.
818
00:40:31.900 --> 00:40:34.100
Is you know my sharing too hard for
819
00:40:34.100 --> 00:40:35.000
them to hear right now?
820
00:40:35.700 --> 00:40:38.400
If if my own hair gets on high fire
821
00:40:38.400 --> 00:40:41.300
I get upset during this. I also responsibility to
822
00:40:41.300 --> 00:40:44.400
say what if this is pushing my buttons. Why can't I
823
00:40:44.400 --> 00:40:47.700
have some this positive constructive conversation? Maybe I

## 824

00:40:47.700 --> 00:40:50.400
need to sort of put a pit in this and revisit this instead of
825
00:40:50.400 --> 00:40:53.500
explore. And as I mentioned we need to be able to provide
826
00:40:53.500 --> 00:40:57.000
feedback and receive feedback equally up
827
00:40:56.100 --> 00:40:57.700
to everybody.
828

00:40:58.500 --> 00:41:02.200
So for example, here's some wins. I've seen a Kurt
829
00:41:01.200 --> 00:41:04.300
tone in an email from somebody who usually doesn't
830
00:41:04.300 --> 00:41:07.500
have Kurt tone in their email. And then just setting
831
00:41:07.500 --> 00:41:10.200
up a checking message. Hi, how you doing? We haven't chatting a
832
00:41:10.200 --> 00:41:13.500
while. Hope all is well. I'm here if you'd like to chat just that
833
00:41:13.500 --> 00:41:16.600
reach out for maybe somebody via The Ether of
834
00:41:16.600 --> 00:41:19.200
sort of emails doesn't seem like they're doing so well,
835
00:41:19.200 --> 00:41:22.800
that's something that sort of easy to do other examples
836
00:41:22.800 --> 00:41:25.500
I've seen in terms of wins after a traumatic.
837
00:41:26.500 --> 00:41:29.300
Intervention setting up a huddle to talk about how people
838
00:41:29.300 --> 00:41:32.200
felt and how they're doing at the end of a clinic or
839
00:41:32.200 --> 00:41:35.600
procedure having a practice with a whole interdisciplinary team
840
00:41:35.600 --> 00:41:38.100
debriefs. What went well what didn't things to do

841
00:41:38.100 --> 00:41:41.100
next time culminating on the leader thanking everybody for the
842
00:41:41.100 --> 00:41:44.200
contributions in a research time setting a time after the
843
00:41:44.200 --> 00:41:47.300
grant submission to celebrate getting the grant out and talking about
844
00:41:47.300 --> 00:41:50.900
ideas about how to make it smoother next time identifying those
845
00:41:50.900 --> 00:41:53.700
who help get it done and get credit and again thanking
846
00:41:53.700 --> 00:41:56.500
everybody in terms of the team effort. We are here
847
00:41:56.500 --> 00:41:57.500
for mission.
848
00:41:58.300 --> 00:42:01.300
We are here to leverage everybody's dedication
849
00:42:01.300 --> 00:42:04.200
to Mission so that they can sort of fully expand
850
00:42:04.200 --> 00:42:07.400
their wings and sort of contribute. So here's some misses and
851
00:42:07.400 --> 00:42:10.300
I sort of seen right a message sent to a diverse person. Your English
852
00:42:10.300 --> 00:42:14.000
is great person said I was born in Mankato, but the
853
00:42:13.500 --> 00:42:16.300
rebound in it is saying, oh she silly me.

854
00:42:16.300 --> 00:42:19.000
I regret my assumption. So sorry clearly. I need to
855
00:42:19.100 --> 00:42:20.500
take you out for coffee and get to know you better.
856
00:42:21.300 --> 00:42:24.400
Or person with an accent. Where are you from response Seattle
857
00:42:24.400 --> 00:42:24.600
you
858
00:42:25.700 --> 00:42:28.300
Rebound. Okay. I'm originally from Duluth my
859
00:42:28.300 --> 00:42:31.400
family and centrally is from $X$. What are
860
00:42:31.400 --> 00:42:34.400
your family rooms having those conversations? Even if we miss
861
00:42:34.400 --> 00:42:38.000
we can Rebound in terms of working on those connections. So
862
00:42:37.300 --> 00:42:40.400
the game changer is you in terms
863
00:42:40.400 --> 00:42:44.100
of your control. Sometimes people think leaders are just positional leaders
864
00:42:44.100 --> 00:42:47.900
the big Maha the big role some boss person up
865
00:42:47.900 --> 00:42:50.200
in the ethers and those are leaders, too.
866
00:42:51.200 --> 00:42:54.500

But each of you are leaders in terms of relational power
867
00:42:54.500 --> 00:42:57.700
you're connected with others and your influences incredibly
868
00:42:57.700 --> 00:43:00.200
important for our Collective success.
869
00:43:01.200 --> 00:43:04.200
All of these skills. I don't know anybody on the
870
00:43:04.200 --> 00:43:07.500
earth who's done in terms of these a personal skills, including
871
00:43:07.500 --> 00:43:10.400
myself. These are things that we continue to work on and grow
872
00:43:10.400 --> 00:43:13.300
and get better with and so it's sort of an ongoing sort
873
00:43:13.300 --> 00:43:16.600
of effort a personal learning and growth to sort
874
00:43:16.600 --> 00:43:17.700
of contribute to the environment.
875
00:43:18.600 --> 00:43:21.900
So I'm going to shift here and talk about the role of ah and
876
00:43:21.900 --> 00:43:22.500
Hope.
877
00:43:23.100 --> 00:43:26.600
In terms of the fuel. So what I was looking at this there's lots of great pictures
878
00:43:26.600 --> 00:43:29.300
of babies. I pretty according to Google I

00:43:29.300 --> 00:43:32.100
think hope belongs to babies because we have lots of
880
00:43:32.100 --> 00:43:35.300
babies pictures of babies, but the reality of
881
00:43:35.300 --> 00:43:38.900
it is is that what inspires us what repletes
882
00:43:38.900 --> 00:43:41.300
US what replenishes US is it
883
00:43:41.300 --> 00:43:44.300
snowshoeing, you know, is it going out for a run? Is
884
00:43:44.300 --> 00:43:46.500
it listening to amazing? Music or beautiful art?
885
00:43:47.500 --> 00:43:50.000
Whatever it is. We need that on a daily
886
00:43:50.300 --> 00:43:53.400
basis. We need sort of had to have the awe and
887
00:43:53.400 --> 00:43:56.800
hope and optimism that is sort of that that
888
00:43:56.800 --> 00:43:59.400
secret sauce in terms of moving us forward
889
00:43:59.400 --> 00:44:02.400
in terms of doing what we do. And so as we feel that
890
00:44:02.400 --> 00:44:05.300
maybe the gas takes a little bit empty. Maybe you need
891
00:44:05.300 --> 00:44:08.300
some more off think about that in terms of how does

892
00:44:08.300 --> 00:44:11.000
that Inspire for us to continue in terms
893
00:44:11.100 --> 00:44:11.900
of this important work?
894
00:44:12.900 --> 00:44:15.500
So what you do what you know, we are in an
895
00:44:15.500 --> 00:44:18.300
action plan kind of space. I'd encourage
896
00:44:18.300 --> 00:44:21.300
you to think about so what are three things that I could do in the areas
897
00:44:21.300 --> 00:44:24.700
that l've mentioned sort of what's the do well part
898
00:44:24.700 --> 00:44:27.300
of it is how can I be intentional in terms
899
00:44:27.300 --> 00:44:30.300
of being disruptive? You see this flying fish who sort of moves around
900
00:44:30.300 --> 00:44:33.100
sort of going for one place to the other. How can
901
00:44:33.100 --> 00:44:36.300
I sort of ask how else could we do this? How do we make it not
902
00:44:36.300 --> 00:44:40.400
be a one-size-fits all how do we turn from aspirations
903
00:44:39.400 --> 00:44:42.400
to action? l've shown
904
00:44:42.400 --> 00:44:45.900
you this before this is how we move in terms of the Multicultural institution

905
00:44:45.900 --> 00:44:49.200
from exclusive to a club into
906
00:44:48.200 --> 00:44:51.500
sort of identity change and structural change
907
00:44:51.500 --> 00:44:55.100
and the words that pop out the action words understanding
908
00:44:54.100 --> 00:44:57.900
analysis audits implements commits

## 909

00:44:57.900 --> 00:45:00.300
redefines and rebuilds that's the
910
00:45:00.300 --> 00:45:03.300
action that's the effort that we need in terms
911
00:45:03.300 --> 00:45:06.100
of moving things forward the double AMC has all these
912
00:45:06.100 --> 00:45:09.300
ways of inroads for change. I took that and
913
00:45:09.300 --> 00:45:12.600
I actually changed that as an opportunity. Here's all these people doing yoga, right?
914
00:45:12.900 --> 00:45:15.100
Because if we're going to make change this isn't sort
915
00:45:15.100 --> 00:45:18.100
of a once a year, I'll do change or once what I look
916
00:45:18.100 --> 00:45:21.000
at my performance evaluation. l'll think about change. It really is sort of
917
00:45:21.100 --> 00:45:24.300
like yoga and pilates you have to practice it on a regular basis
918
00:45:24.300 --> 00:45:27.600
for piano. You have to practice it to get good on a
919
00:45:27.600 --> 00:45:30.500
daily basis. And so what are these practical strategies
920
00:45:30.500 --> 00:45:33.300
that you want to move forward? How does it feel in terms
921
00:45:33.300 --> 00:45:36.400
of more authenticity and bringing all of the different
922
00:45:36.400 --> 00:45:39.100
elements of yourself into the space? How's it
923
00:45:39.100 --> 00:45:43.000
in terms of asking about other people and their sense of belonging optimizing talents?
924
00:45:43.700 --> 00:45:47.500
Looking in terms of opportunities matching communication
925
00:45:46.500 --> 00:45:49.400
skills doing one thing a
926
00:45:49.400 --> 00:45:52.200
week about conscious inclusion practical things
927
00:45:52.200 --> 00:45:55.400
about isolation management and creating spaces to
928
00:45:55.400 --> 00:45:59.000
brainstorm and support each other in terms of ideas and
929
00:45:58.000 --> 00:45:59.200
growth.
930

00:46:01.500 --> 00:46:06.100
All of these elements credibility coaching immediacy
931
00:46:04.100 --> 00:46:08.000
humor care. These
932
00:46:07.100 --> 00:46:10.100
are all important elements for all of
933
00:46:10.100 --> 00:46:13.000
us and certainly core in terms of inclusive environment.
934
00:46:13.900 --> 00:46:16.100
So I mentioned to you sort of a word about
935
00:46:16.100 --> 00:46:16.600
courage.
936
00:46:17.300 --> 00:46:20.200
To do this work takes courage. You can't
937
00:46:20.200 --> 00:46:23.600
sit there and Sort of hope somebody else will do it, or you can phone it in you
938
00:46:23.600 --> 00:46:26.200
have to stand up and speak up if there's something that's wrong.
939
00:46:26.200 --> 00:46:29.400
You need to sort of Bring It Forward and there's opportunities in terms
940
00:46:29.400 --> 00:46:32.400
of your different departments and units
941
00:46:32.400 --> 00:46:35.300
the El folks many folks in terms of being able
942
00:46:35.300 --> 00:46:38.600
to do this and recognize in terms of when I say wrong. I'm

943
00:46:38.600 --> 00:46:41.400
not meaning so the violating the law if that's violating law.
944
00:46:41.400 --> 00:46:44.800
It's different thing when we have reporting structure for that and we

## 945

00:46:44.800 --> 00:46:47.100
have sort of you bias reporting in terms of others, but
946
00:46:47.100 --> 00:46:50.500
being able to challenge the status quo share a struggle accept
947
00:46:50.500 --> 00:46:53.300
uncertainty ask how the others how they'd
948
00:46:53.300 --> 00:46:56.300
like support and then do it the Cowardly Lion actually wasn't
949
00:46:56.300 --> 00:46:59.100
that cowardly he actually did so the stand up but it was hard for
950
00:46:59.100 --> 00:47:02.200
him to do but he did it and we all need to sort of
951
00:47:02.200 --> 00:47:05.400
be able to sort of do this. This is not something that's necessarily easy.
952
00:47:06.300 --> 00:47:09.500
Also another acquired skill but your commitment to
953
00:47:09.500 --> 00:47:12.700
be able to have the courage to do this to engage
954
00:47:12.700 --> 00:47:15.400
and to spread your light your influence your
955
00:47:15.400 --> 00:47:18.400
relational power to others. We'll have an impact to get

956
00:47:18.400 --> 00:47:21.400
us to this Collective Excellence that we need. So there's ways
957
00:47:21.400 --> 00:47:24.400
in terms of inclusive role modeling many of
958
00:47:24.400 --> 00:47:27.300
you probably already do this and again do it
959
00:47:27.300 --> 00:47:30.900
more instead of encouraging others in terms of creating sort
960
00:47:30.900 --> 00:47:31.700
of these environments that we need.
961
00:47:32.900 --> 00:47:35.700
There are lots of ways in terms of helping folks
962
00:47:35.700 --> 00:47:38.600
starting with simple things creating empathy through
963
00:47:38.600 --> 00:47:41.000
celebration. There's different ways that we can sort of
964
00:47:41.300 --> 00:47:44.300
move sort of the needle l've included here and this is also from
965
00:47:44.300 --> 00:47:47.300
the power of one from Natasha Bowman even a
966
00:47:47.300 --> 00:47:50.300
rating scale because I know we like surveys and numbers. So we're big on
967
00:47:50.300 --> 00:47:53.700
that here so you can actually do this and take your score in terms
968
00:47:53.700 --> 00:47:56.600
of how much am I doing in terms of an environmental checklist?
969
00:47:56.600 --> 00:47:59.400
So this is available in the PDF so you
970
00:47:59.400 --> 00:48:02.300
can see in terms of how am I doing? And what
971
00:48:02.300 --> 00:48:03.700
else can I do in terms of moving forward?
972
00:48:04.600 --> 00:48:08.300
Inclusion is about all of this together in
973
00:48:07.300 --> 00:48:10.500
terms of learning and growing. It's about
974
00:48:10.500 --> 00:48:13.800
us being able to spread our wings like that eagle all
975
00:48:13.800 --> 00:48:16.700
of us and having room so kindness
976
00:48:16.700 --> 00:48:19.200
and niceness are great when done in the
977
00:48:19.200 --> 00:48:21.000
spirit of helpfulness, inclusion and togetherness.
978
00:48:21.900 --> 00:48:24.100
Do a daily practice of awe get outside of
979
00:48:24.100 --> 00:48:25.100
your head fill up.
980
00:48:25.900 --> 00:48:28.600
Listen, even when it's difficult or uncomfortable and

00:48:28.600 --> 00:48:31.100
stay connected learn in terms of sort of
982
00:48:31.100 --> 00:48:35.200
what our areas and take advantage about your creativity
983
00:48:34.200 --> 00:48:37.400
and how that learning fuels your ideas.
984
00:48:37.400 --> 00:48:40.700
We are all human we do the best we can we're not perfect. We do
985
00:48:40.700 --> 00:48:43.200
it we can and learn from our mistakes in terms of moving better.
986
00:48:43.200 --> 00:48:46.700
We have to move from thinking about and aspiring to
987
00:48:46.700 --> 00:48:48.000
small acts of daily practice.
988
00:48:48.800 --> 00:48:51.700
You need to be the courageous leader. You are and Unleash
989
00:48:51.700 --> 00:48:52.100
Your superhero.
990
00:48:52.800 --> 00:48:55.300
We make our environment we already have and so
991
00:48:55.300 --> 00:48:58.600
how do we do some of those Renovations? How do we help team night
992
00:48:58.600 --> 00:49:01.200
teammates highlight the good stuff and make it even
993
00:49:01.200 --> 00:49:01.300
better.

994
00:49:02.100 --> 00:49:05.000
I am absolutely full optimism in terms
995
00:49:05.100 --> 00:49:08.300
of the fact that we can get there. We have come very very
996
00:49:08.300 --> 00:49:11.100
far in a very short period of time and now we have
997
00:49:11.100 --> 00:49:14.200
this next piece in terms of making this being an
998
00:49:14.200 --> 00:49:17.700
environment where everybody's firming the join us because it's so great to be here. It's
999
00:49:17.700 --> 00:49:20.300
work to do it's effort but that which is
1000
00:49:20.300 --> 00:49:23.100
valuable so it takes the effort so I look forward
1001
00:49:23.100 --> 00:49:26.000
to it. And if this is tough that's fine. We're here to
1002
00:49:26.300 --> 00:49:29.100
work with you in terms of getting it done. I appreciate all the
1003
00:49:29.100 --> 00:49:32.700
things you do and look forward to our collaboration. I'll mention
1004
00:49:32.700 --> 00:49:35.300
to you this in the PDF this sort of all the
1005
00:49:35.300 --> 00:49:38.100
elements that are in the office of diversity Equity inclusion as well
1006
00:49:38.100 --> 00:49:41.600
as highlight our wonderful all of our wonderful Senators, including

1007
00:49:41.600 --> 00:49:44.300
our new Learning and Development Division that's here
1008
00:49:44.300 --> 00:49:47.700
to help and see if there's any of the time remaining so the comments
1009
00:49:47.700 --> 00:49:50.300
or questions and thoughts. I know that
1010
00:49:50.300 --> 00:49:54.500
there's lots of stuff. I always give too much sorry, but I'd
1011
00:49:54.500 --> 00:49:57.400
like to set up continue these conversations and ultimately sort
1012
00:49:57.400 --> 00:50:00.200
of say thank you for all of you for what you do every single
1013
00:50:00.200 --> 00:50:01.900
day and sort of how we're
1014
00:50:01.900 --> 00:50:04.500
Taking the change in terms of the better. So,
1015
00:50:04.500 --> 00:50:04.700
thank you.
1016
00:50:11.300 --> 00:50:12.700
Thank you so much drones.
1017
00:50:16.600 --> 00:50:18.600
I don't know how to get my video back on.
1018
00:50:22.400 --> 00:50:25.500
But I can be in background. That's okay too a lot
1019
00:50:25.500 --> 00:50:29.100
to sit with for sure. I realized speaking of
1020
00:50:29.100 --> 00:50:32.100
Being Human making mistakes. I forgot to
1021
00:50:32.100 --> 00:50:35.300
put out the poll at the start. So I'm gonna do that really quickly just to get a launch
1022
00:50:35.300 --> 00:50:35.900
of our roll call.
1023
00:50:36.800 --> 00:50:39.600
So you could take a moment to answer those please and we
1024
00:50:39.600 --> 00:50:43.300
have a couple of questions in the Q\&A. I
1025
00:50:42.300 --> 00:50:45.400
know I certainly have some questions as well. But let's
1026
00:50:45.400 --> 00:50:49.200
start with some of some of the folks right here. Yes Barbara
1027
00:50:48.200 --> 00:50:51.200
agree last digest and you mentioned
1028
00:50:51.200 --> 00:50:53.500
Dr. Núñez, excuse me.
1029
00:50:54.500 --> 00:50:57.600
How you had too much to too
1030
00:50:57.600 --> 00:51:00.200
much today? I don't think that that is too
1031
00:51:00.200 --> 00:51:03.300
much personally. I think that there's certainly a lot for us to process through but
1032

00:51:03.300 --> 00:51:06.400
it's just at least in my experience. It's always an ongoing
1033
00:51:06.400 --> 00:51:09.800
process learning through Dei and understand these
1034
00:51:09.800 --> 00:51:12.500
things. I'm looking forward to taking some time to go
1035
00:51:12.500 --> 00:51:15.900
through that PDF that you shared with us and just really sitting with
1036
00:51:15.900 --> 00:51:18.300
a lot of that content that you share that was that was
1037
00:51:18.300 --> 00:51:19.300
really great. So, thank you for your time.
1038
00:51:20.600 --> 00:51:23.300
And thank you folks for filling out the poll. I'm going to close that
1039
00:51:23.300 --> 00:51:23.400
now.
1040
00:51:25.700 --> 00:51:27.700
And let's get to there's a question here.
1041
00:51:28.800 --> 00:51:32.600
From Chris in the in the
1042
00:51:32.600 --> 00:51:35.500
Q\&A. It says l'll change starts with each individual person
1043
00:51:35.500 --> 00:51:38.100
part of being a human being comes along with
1044
00:51:38.100 --> 00:51:41.600
becoming desensitized to the racism that is embedded into

1045
00:51:41.600 --> 00:51:44.700
our culture conscious or unconscious. It's still
1046
00:51:44.700 --> 00:51:47.400
is racist and harmful. How are some ways we can
1047
00:51:47.400 --> 00:51:50.500
create a safe space that motivates individuals to First
1048
00:51:50.500 --> 00:51:53.900
internally flag these items and then speak up. How
1049
00:51:53.900 --> 00:51:56.600
do we have them say to themselves? I'm not okay. This
1050
00:51:56.600 --> 00:51:59.400
isn't okay instead of just seeing it as the
1051
00:51:59.400 --> 00:52:00.000
way things are.
1052
00:52:01.800 --> 00:52:04.100
It's a great question Chris. You know,

## 1053

00:52:04.100 --> 00:52:07.200
we are we are trained sort of if you
1054
00:52:07.200 --> 00:52:09.000
will when we see injustices look away.
1055
00:52:09.700 --> 00:52:12.200
Because if we look then we have to sort of
1056
00:52:12.200 --> 00:52:15.300
say you know, how am I culpable? How am I responsible? What
1057
00:52:15.300 --> 00:52:19.200
world do I play here? And sometimes it feels pretty overwhelming in

1058
00:52:18.200 --> 00:52:21.900
terms of sort of making it through the day. So, you
1059
00:52:21.900 --> 00:52:24.100
know, I think that part of it is sort of having Insight in terms
1060
00:52:24.100 --> 00:52:28.000
saying, okay. Can I see how I walk in this world? And
1061
00:52:27.100 --> 00:52:29.400
then how's that different from somebody else?
1062
00:52:30.300 --> 00:52:33.300
Right because even like that fish knowing that water's a
1063
00:52:33.300 --> 00:52:36.500
thing, we don't usually see how we walk through the world in terms
1064
00:52:36.500 --> 00:52:39.600
of the door automatically opens. Nobody pulls
1065
00:52:39.600 --> 00:52:42.800
you over on the street in terms of sort of feelings of
1066
00:52:42.800 --> 00:52:46.800
issues about safety. Like that's not a thing so finding
1067
00:52:45.800 --> 00:52:48.200
out and getting to know each
1068
00:52:48.200 --> 00:52:53.100
other and sort of hearing stories about how what's happening getting exposed
1069
00:52:52.100 --> 00:52:56.100
in terms of whether in the Arts where
1070
00:52:55.100 --> 00:52:58.000
we have sort of lots of ways to sort of
1071
00:52:58.200 --> 00:53:01.800
be exposed to issues of differences reading in terms of understanding about
1072
00:53:01.800 --> 00:53:04.200
sort of different perspectives the book you might
1073
00:53:04.200 --> 00:53:08.200
not otherwise pick up because it seems to different including some
1074
00:53:08.200 --> 00:53:12.400
of those differences attending so those different events that
1075
00:53:12.400 --> 00:53:15.600
are sort of, you know, something you've never done before it's very
1076
00:53:15.600 --> 00:53:18.400
easy to kind of get into our usual the author of
1077
00:53:18.400 --> 00:53:21.300
The Power of one talks about sort of we get in this default mode where
1078
00:53:21.300 --> 00:53:24.300
we kind of clip our wings a little bit and just go so the walk walk
1079
00:53:24.300 --> 00:53:27.600
walk and don't really see things right so actively taking
1080
00:53:27.600 --> 00:53:29.500
off those blinders and sort of noticing
1081
00:53:30.300 --> 00:53:33.800
so I think building relationships starting to pay attention thinking about
1082
00:53:33.800 --> 00:53:36.100
just being reflective in terms of what are some
1083

00:53:36.100 --> 00:53:39.200
of these things. Those are way ways to do this and then having
1084
00:53:39.200 --> 00:53:43.200
conversations with other folks saying I'm going through this journey, too. Let
1085
00:53:42.200 --> 00:53:45.400
me tell you something that surprised like, you know, read the
1086
00:53:45.400 --> 00:53:48.500
the Fatal inventions book and so to say holy moly.
1087
00:53:49.100 --> 00:53:52.500
I had no idea. Let's talk about this. Have you seen this too
1088
00:53:52.500 --> 00:53:56.400
right being able sort of have sort of conversations in
1089
00:53:56.400 --> 00:54:00.000
terms of raising that awareness. That's the beginning. We can't
1090
00:53:59.100 --> 00:54:02.000
sort of rip it all off in one. It's too big
1091
00:54:02.700 --> 00:54:05.900
but we have to sort of recognize in terms of like there
1092
00:54:05.900 --> 00:54:08.100
are there are things for which we need to sort of
1093
00:54:08.100 --> 00:54:11.000
say, how do we do this differently right now? Our office is supporting for
1094
00:54:11.300 --> 00:54:13.400
example paying attention to Childhood hunger.
1095
00:54:14.300 --> 00:54:17.700
So giving donations in terms of food knowing that $33 \%$ more

1096
00:54:17.700 --> 00:54:20.200
children in Minnesota are hungry. That's a way
1097
00:54:20.200 --> 00:54:23.400
to sort of make a difference. You might not do that. You might not go to the grocery store

1098
00:54:23.400 --> 00:54:26.700
and get things and donate them or go to a food bank those are
1099
00:54:26.700 --> 00:54:29.100
ways and maybe it's just one way at one point
1100
00:54:29.100 --> 00:54:32.100
in time, but there's lots of ways sort of in it's just you have to

1101
00:54:32.100 --> 00:54:35.400
figure something and start start with sort of the easier stuff than
1102
00:54:35.400 --> 00:54:36.500
plan for the longer stuff.
1103
00:54:37.100 --> 00:54:37.800
Thank you, Chris.
1104
00:54:40.400 --> 00:54:43.600
Thank you. If you have a few other questions in here as well. Just looking
1105
00:54:43.600 --> 00:54:46.200
at the time. Would you like to take another one? Otherwise, we can
1106
00:54:46.200 --> 00:54:49.800
post these? Okay. The next question is from Justin.
1107
00:54:49.800 --> 00:54:52.600
He says how do you acknowledge inclusion shortcomings and
1108
00:54:52.600 --> 00:54:55.600
policy decisions without being patronizing or offensive

1109
00:54:55.600 --> 00:54:58.500
for example, resending mask mandates on campus or
1110
00:54:58.500 --> 00:55:02.100
in the workplace that's pertains to immuno compromise individuals or
1111
00:55:01.100 --> 00:55:04.600
not providing a virtual option for meetings seminars
1112
00:55:04.600 --> 00:55:07.600
and classroom instruction as pertains to individuals that have difficulty with
1113
00:55:07.600 --> 00:55:07.900
access.
1114
00:55:08.700 --> 00:55:11.300
Okay, thank you. Justin for an easy question. I'm kidding.
1115
00:55:11.900 --> 00:55:14.400
Um, so so it's it's
1116
00:55:14.400 --> 00:55:18.000
real. I mean there are many sort of policy decisions that

## 1117

00:55:17.600 --> 00:55:20.400
can end up being sort of patronizing and
1118
00:55:20.400 --> 00:55:23.000
offensive. Certainly. I'm defaulting in terms
1119
00:55:23.100 --> 00:55:26.600
of mission about health and we as sort of a place
1120
00:55:26.600 --> 00:55:29.500
that health is our business really need to support
1121
00:55:29.500 --> 00:55:33.300
having sort of everybody within our community healthy. So
1122
00:55:32.300 --> 00:55:35.800
by sort of saying we support everybody
1123
00:55:35.800 --> 00:55:38.500
in terms of being healthy and we know that covid thank
1124
00:55:38.500 --> 00:55:41.200
you very much in this latest variant is still here. And so
1125
00:55:41.200 --> 00:55:44.600
we appreciate people considering about that safety. So it's
1126
00:55:44.600 --> 00:55:47.100
so far as their use of masks because we
1127
00:55:47.100 --> 00:55:50.300
do know in terms of you know, compromise folks that that's a
1128
00:55:50.300 --> 00:55:53.100
real thing. So, you know, I think that we need to sort of say what is
1129
00:55:53.100 --> 00:55:56.700
it that we aspire to what are we hope people to attend to which
1130
00:55:56.700 --> 00:55:59.700
can be very different than sort of mandates per
1131
00:55:59.700 --> 00:56:02.800
se and certainly it's in our wheelhouse in
1132
00:56:02.800 --> 00:56:05.400
terms of doing that, you know, sometimes making change
1133
00:56:05.400 --> 00:56:08.300
can be misread as offensive and I think that that's

00:56:08.600 --> 00:56:11.300
Opportunity to have a conversation of help me understand
1135
00:56:11.300 --> 00:56:15.300
why sort of this motion towards Health lands
1136
00:56:14.300 --> 00:56:17.400
to you in an offensive way because again,
1137
00:56:17.400 --> 00:56:20.200
you know quite frankly even in as it goes to masks. It's
1138
00:56:20.200 --> 00:56:23.000
about rights and responsibilities. There's no such thing as a right
1139
00:56:23.200 --> 00:56:26.400
without responsibility. So we have to pay attention to both of those. So
1140
00:56:26.400 --> 00:56:29.200
you have a right to sort of be in the world and you are
1141
00:56:29.200 --> 00:56:32.800
responsibility to not infringe on other people's rights to be in the world too. So
1142
00:56:32.800 --> 00:56:35.400
I think that you know, it's interesting. There's a study that showed
1143
00:56:35.400 --> 00:56:38.900
that if we put about when people go to like hotels if
1144
00:56:38.900 --> 00:56:41.300
they get their living cleaned every day or not, if they
1145
00:56:41.300 --> 00:56:44.300
put information that says this is what we're shorting for we care
1146
00:56:44.300 --> 00:56:47.100
about climate change this percentage people don't do this

## 1147

00:56:47.100 --> 00:56:50.200
in terms of getting it cleaned every day because they're not that dirty
1148
00:56:50.200 --> 00:56:53.400
and so you can choose in terms of what you want to do. They
1149
00:56:53.400 --> 00:56:56.100
found that actually people with that framing sort of said,
1150
00:56:56.100 --> 00:57:00.100
well, I don't need to have my linen change every day either. I don't do that at home. And
1151
00:56:59.100 --> 00:57:02.400
so I think that sort of sharing what is
1152
00:57:02.400 --> 00:57:05.400
what are we striving for? And what are we what are generally people
1153
00:57:05.400 --> 00:57:08.100
sort of in agreement about doing are ways in terms of sharing?
1154
00:57:08.600 --> 00:57:11.400
Why we're doing what we're doing in the example you
1155
00:57:11.400 --> 00:57:13.500
gave in terms of health, but it's challenging.
1156
00:57:14.200 --> 00:57:17.400
And it takes work and it takes people who are making sort
1157
00:57:17.400 --> 00:57:20.300
of policy decisions to actually take that Equity lens to
1158
00:57:20.300 --> 00:57:23.100
say let's let's get underneath this and let's sort of say
1159
00:57:23.100 --> 00:57:26.600
how do we sort of move forward in terms of sort of access? That

1160
00:57:26.600 --> 00:57:29.600
is a safe literally safe learning environment as
1161
00:57:29.600 --> 00:57:32.500
one of your examples here. How do we have a safe learning environment?
1162
00:57:32.500 --> 00:57:35.100
And how do we set Collective ground rules that we want to
1163
00:57:35.100 --> 00:57:37.100
do this together great question, Justin.
1164
00:57:38.600 --> 00:57:41.900
Absolutely. Thank you so much for your response to Dr. News. Love to
1165
00:57:41.900 --> 00:57:44.400
keep going. We're over our time. Unfortunately, so
1166
00:57:44.400 --> 00:57:47.600
these other questions which are also a fantastic questions. We'll make
1167
00:57:47.600 --> 00:57:50.000
sure to post those on the Dean's lecture series webpage we can send
1168
00:57:50.300 --> 00:57:54.300
those out and l'll make sure to send those to you afternoon. Yes, I'll add.
1169
00:57:57.400 --> 00:57:58.900
Your muted that you're muted.
1170
00:57:59.300 --> 00:58:03.800
You muted. Oh, I'm sorry about that. Thank you so much. I'm unfortunately
1171
00:58:02.800 --> 00:58:05.400
we're over our time, so l'll
1172
00:58:05.400 --> 00:58:08.500
have to cut off, but l'll make sure just to add those
1173
00:58:08.500 --> 00:58:11.300
questions share these questions with you these other great questions, and we
1174
00:58:11.300 --> 00:58:14.300
can post those on our genes lecture series webpage. I just posted
1175
00:58:14.300 --> 00:58:17.400
a chat again a link to that as well as a slight
1176
00:58:17.400 --> 00:58:20.700
slide deck and our DLS Dash ODI
1177
00:58:20.700 --> 00:58:24.300
email, which you can send a further questions to I'm going
1178
00:58:24.300 --> 00:58:27.500
to stop a recording here. Have a great January everybody.
1179
00:58:27.500 --> 00:58:31.200
Please come on back in February for our February teen
1180
00:58:30.200 --> 00:58:33.700
special seminar second week of February.

