MEDICAL SCHOOL POLICY

Course & Clerkship Feedback

**Senior Leader:** Medical School Dean  
**Responsible University Officer:** Robert Englander, MD, MPH, Associate Dean for Undergraduate Medical Education  
**Policy Owner:** Assistant Dean for Assessment and Program Evaluation  
**Policy Contact:** Cynthia Johnson, (612) 624-6601

**POLICY STATEMENT**

The University of Minnesota Medical School sets the expectation and guidelines for providing students with formative and summative assessments by faculty (including narrative assessments) that offer effective feedback on performance.

**REASON FOR POLICY**

Every course and clerkship will assess student performance and provide feedback to students early enough to allow sufficient time for remediation, if needed. Additionally, narrative assessment is provided to students for the purpose of self-reflection and improvement.

This policy also ensures the UMMS meets Liaison Committee on Medical Education (LCME) Accreditation requirements as follows:

**Element 9.5: NARRATIVE ASSESSMENT.** “A medical school ensures that a narrative description of a medical student’s performance, including his or her non-cognitive achievement, is included as a component of the assessment in each required course and clerkship of the medical education program whenever teacher-student interaction permits this form of assessment.”

**Element 9.7: FORMATIVE ASSESSMENT AND FEEDBACK.** “The medical school's curricular governance committee ensures that each medical student is assessed and provided with formal formative feedback early enough during each required course or clerkship to allow sufficient time for remediation. Formal feedback occurs at least at the midpoint of the course or clerkship. A course or clerkship less than four weeks in length provides alternate means by which a medical student can measure his or her progress in learning.”

**PROCEDURES**

**Narrative Assessments**

It is expected that narrative assessments be provided by faculty whenever faculty-student interaction permits. Courses may exceed the requirements for narrative assessment, and Course Directors are encouraged to consider opportunities for narrative assessment whenever possible. However, narrative assessments should, at minimum, be provided:

- In individual preclerkship courses (containing either longitudinal groups or lab sessions) with small groups (<12 students) having the same facilitator for the majority of sessions
- In all required clerkships, with the added requirement that:
  - Any “below expectations” rating must be accompanied by a summative narrative assessment
Timing

**Preclerkship courses:** At minimum, *summative narrative assessment* should be provided at the end of courses where faculty-student interaction permits it, as defined above; *formative narrative assessments* should be provided, at minimum, to students at risk of failure early enough such that it provides sufficient time for remediation

**Clinical Clerkships:** *Summative narrative assessments* must be entered in the official online evaluation system as part of the final grade

**Formative Assessments**
Formative assessments include a variety of formal or informal assessment methods (see “Definitions” below). As such, they are most effective when they allow sufficient time for a student to remediate any issues. It is expected that formative assessment opportunities be provided:

**Preclerkship Courses:** By the midpoint of courses of four or more weeks in length, or through alternate means in courses fewer than four weeks, to allow students to measure progress (required)

**Clinical Clerkships:** By the midpoint of required clinical clerkship (required)

**Exceptions for Narrative Assessments**
Course Directors should submit a request to the Assessment Committee for consideration, describing why a narrative assessment is not provided in a course that meets the above criteria; final approval for exceptions will be granted by the Education Council.

**Monitoring and Quality Improvement**
Periodic review of courses will be conducted to monitor compliance with this policy; incidents of non-compliance will be reported to the appropriate Education Council Subcommittee.

Courses granted an exception to the narrative assessment requirement are encouraged to develop strategies that permit the eventual provision of narrative assessment wherever possible.

**FORMS/INSTRUCTIONS**
There are no forms associated with this policy.

**APPENDICES**
There are no appendices associated with this policy.

**FREQUENTLY ASKED QUESTIONS**
There is no FAQ associated with this policy.

**ADDITIONAL CONTACTS**

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<tbody>
<tr>
<td><strong>Primary Contact</strong></td>
<td>Name</td>
<td>Phone</td>
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DEFINITIONS

Narrative Assessment
The LCME defines narrative assessment as, “Written comments from faculty that assess student performance and achievement in meeting the objectives of a course or clerkship.” Narrative assessments, which can be either formative or summative, may include feedback and observations related to: behaviors, attitudes, interpersonal skills, peer/faculty interactions, and/or personal and professional development. Narrative assessments may include free-form narrative impressions or be chosen from a prescribed set of options that are of a descriptive nature. Assessments may also include actionable suggestions for improvement, especially in cases of at-risk students.

Formative Assessment
Information communicated to a medical student in a timely manner that is intended to modify the student's thinking or behavior in order to improve their subsequent learning and performance in the medical curriculum (i.e., quizzes, practice tests, study questions, formative OSCEs).

Summative Assessment
A formal assessment used to evaluate student learning and performance at the end of a course or clerkship as measured against a standard or benchmark.

RESPONSIBILITIES

Course Directors
Course Directors are responsible for determining if a preclinical course contains a type of faculty-student interaction that permits narrative assessment and implementing such assessments.

Course Directors, in consultation with the appropriate Education Council sub-committees and administrative officers, shall undertake appropriate, periodic review of courses to identify opportunities for additional summative and formative narrative assessments, or address gaps in the provision of narrative assessment within courses that meet the above criteria.

Course and Clerkship Directors
Course and Clerkship Directors will identify the timing and format of feedback (narrative, formative, and summative assessments). These will be clearly defined in the syllabus and within the Learning Management System.

Education Council
The Education Council charges the relevant sub-committee with ensuring compliance with the requirements established by this policy. The Education Council approves exceptions as warranted.

RELATED INFORMATION

There is no related information associated with this policy.

HISTORY

Approved by: Education Council, June 2020